



# **LFCC Current Student Survey**

## **Fall 2019**

**Planning & Institutional  
Effectiveness**



# Fall 2019 LFCC Current Student Survey

- Response Rates & Demographics
- Student Success
- Instruction
- Other Ratings
- Diversity Inclusion
- Safety
- Information about Students

# Response Rates & Demographics

## Response Rates by Gender and Attendance

	Students	Student %	Survey	Survey %	Resp Rate
<b>Female</b>	2,710	64.4%	1,046	76.2%	38.6%
<b>Male</b>	1,495	35.6%	327	23.8%	21.9%
<b>Full-time</b>	1,420	33.8%	514	37.4%	36.2%
<b>Part-time</b>	2,785	66.2%	859	62.6%	30.8%
<b>Overall</b>	4,205	100.0%	1,373	100.0%	32.7%

Survey results do not include dual-enrolled students. Respondents included 5 audits.

## Response Rates by Fall 2019 Location

	Students	Student %	Survey	Survey %	Resp. Rate
<b>MC</b>	2,309	54.9%	757	55.1%	32.8%
<b>FC</b>	841	20.0%	339	24.7%	40.3%
<b>LPCC</b>	92	2.2%	32	2.3%	34.8%
<b>Vint Hill</b>	12	0.3%	3	0.2%	25.0%
<b>All Online</b>	951	22.6%	242	17.6%	25.4%
<b>Overall</b>	4,205	100.0%	1,373	100.0%	32.7%

Note: LPCC students are subtracted from the MC data. VHC students are subtracted from the FC data. Online is subtracted from the MC, FC, LPCC and VHC.

## Response Rates by Fall 2019 Ethnicity

Race/Ethnicity	Students	Student %	Survey	Survey %	Resp. Rate
<b>White</b>	3,091	73.5%	1,027	74.8%	33.2%
<b>Black/African Amer.</b>	235	5.6%	77	5.6%	32.8%
<b>Hispanic</b>	546	13.0%	169	12.3%	31.0%
<b>Asian</b>	73	1.7%	28	2.0%	38.4%
<b>Native American</b>	15	0.4%	1	0.1%	6.7%
<b>Hawaii/Pac. Islander</b>	34	0.8%	10	0.7%	29.4%
<b>Multiple</b>	167	4.0%	46	3.4%	27.5%
<b>Missing/Unknown</b>	44	1.0%	15	1.1%	34.1%
<b>Overall</b>	4,205	100%	1,373	100%	32.7%

## Response Rates by Award Level

Award Level	Students	Student %	Survey	Survey %	Resp. Rate
<b>AA&amp;S</b>	1,873	44.5%	603	43.9%	32.2%
<b>AAS</b>	734	17.5%	263	19.2%	35.8%
<b>AS</b>	1052	25.0%	372	27.1%	35.4%
<b>CERT</b>	118	2.8%	55	4.0%	46.6%
<b>CSC</b>	73	1.7%	18	1.3%	24.7%
<b>Non-Degree</b>	355	8.4%	62	4.5%	17.5%
<b>Overall</b>	4,205	100.0%	1,373	100.0%	32.7%

## Response Rates by Age Group

Age Group	Students	Student %	Survey	Survey %	Resp. Rate
<b>Under 18</b>	129	3.1%	54	3.9%	41.9%
<b>18 to 24</b>	2,833	67.4%	853	62.1%	30.1%
<b>25 to 64</b>	1,233	29.3%	461	33.6%	37.4%
<b>65 and older</b>	10	0.2%	5	0.4%	50.0%
<b>Overall</b>	4,205	100.0%	1,373	100.0%	32.7%

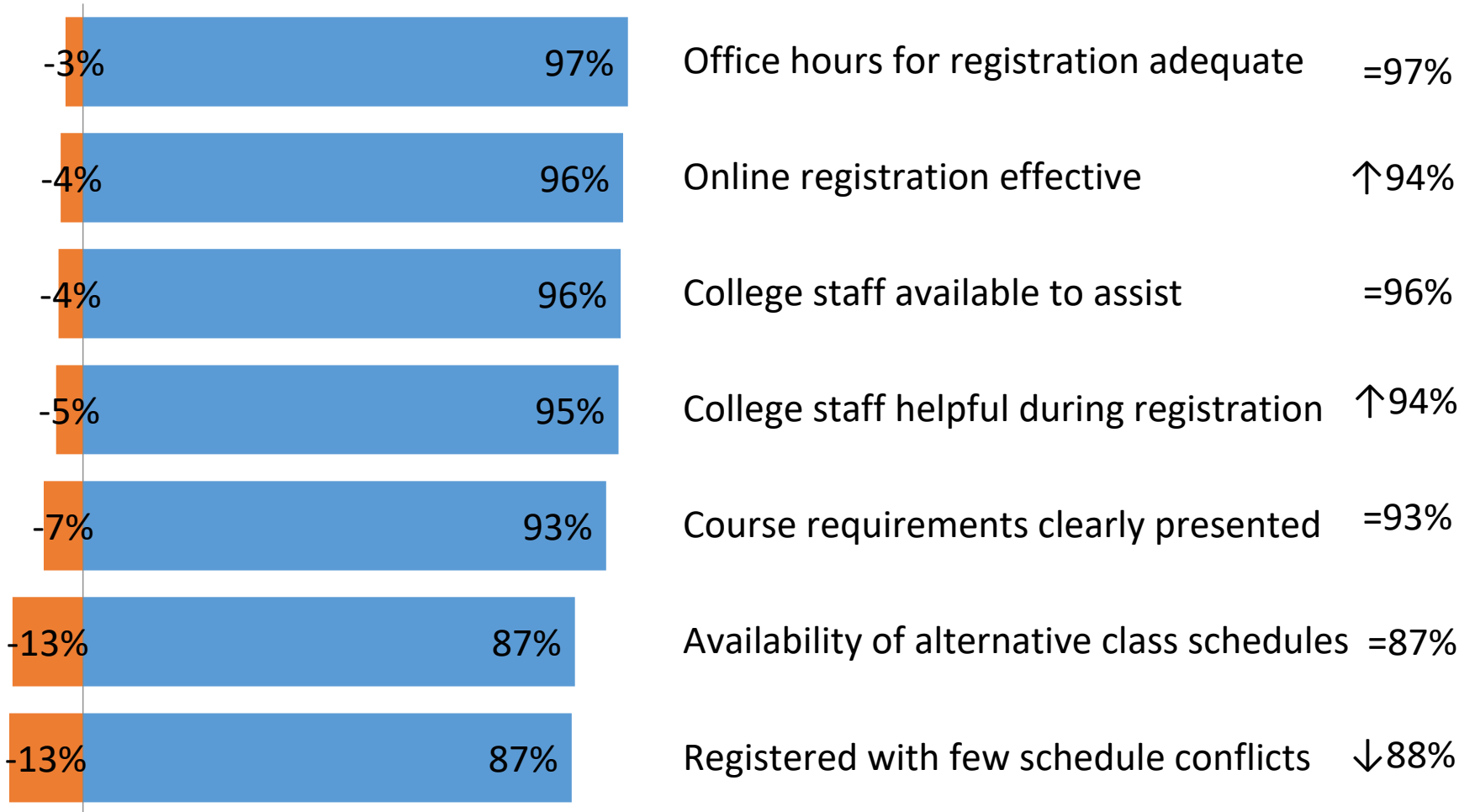




# Student Success

# Student Experiences with Registration

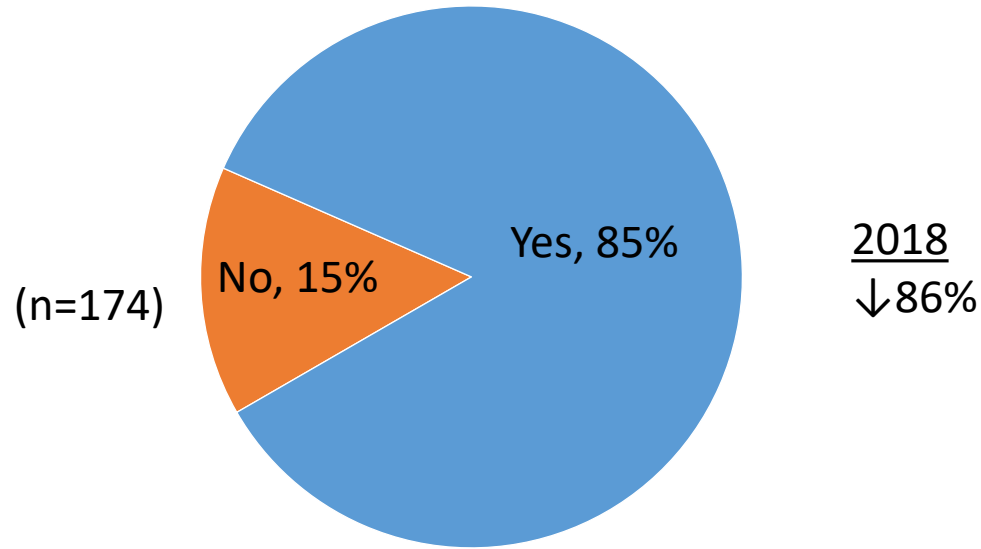
2018



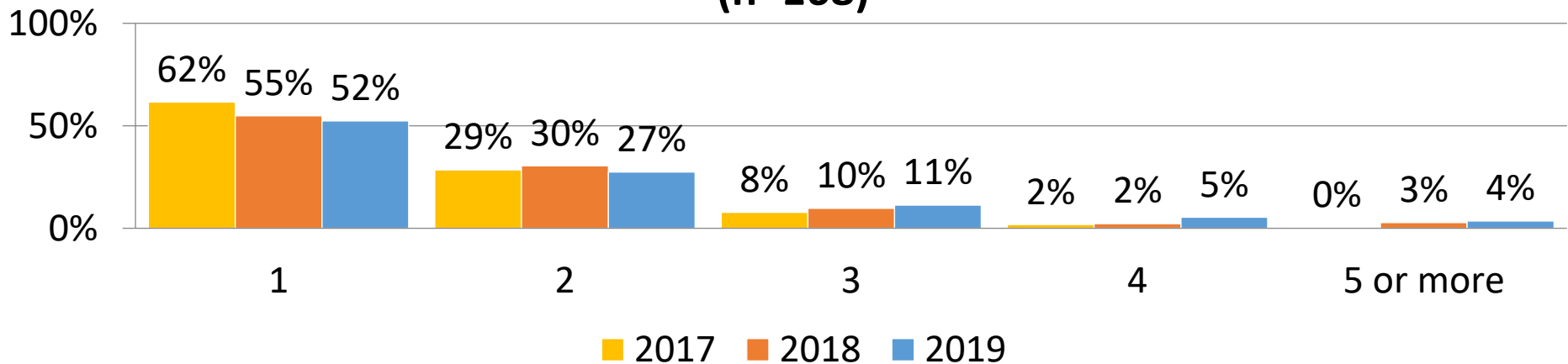
■ Disagree & Strongly Disagree

■ Strongly Agree & Agree

## Were You Able to Get Into All of Your Desired Courses This Semester?

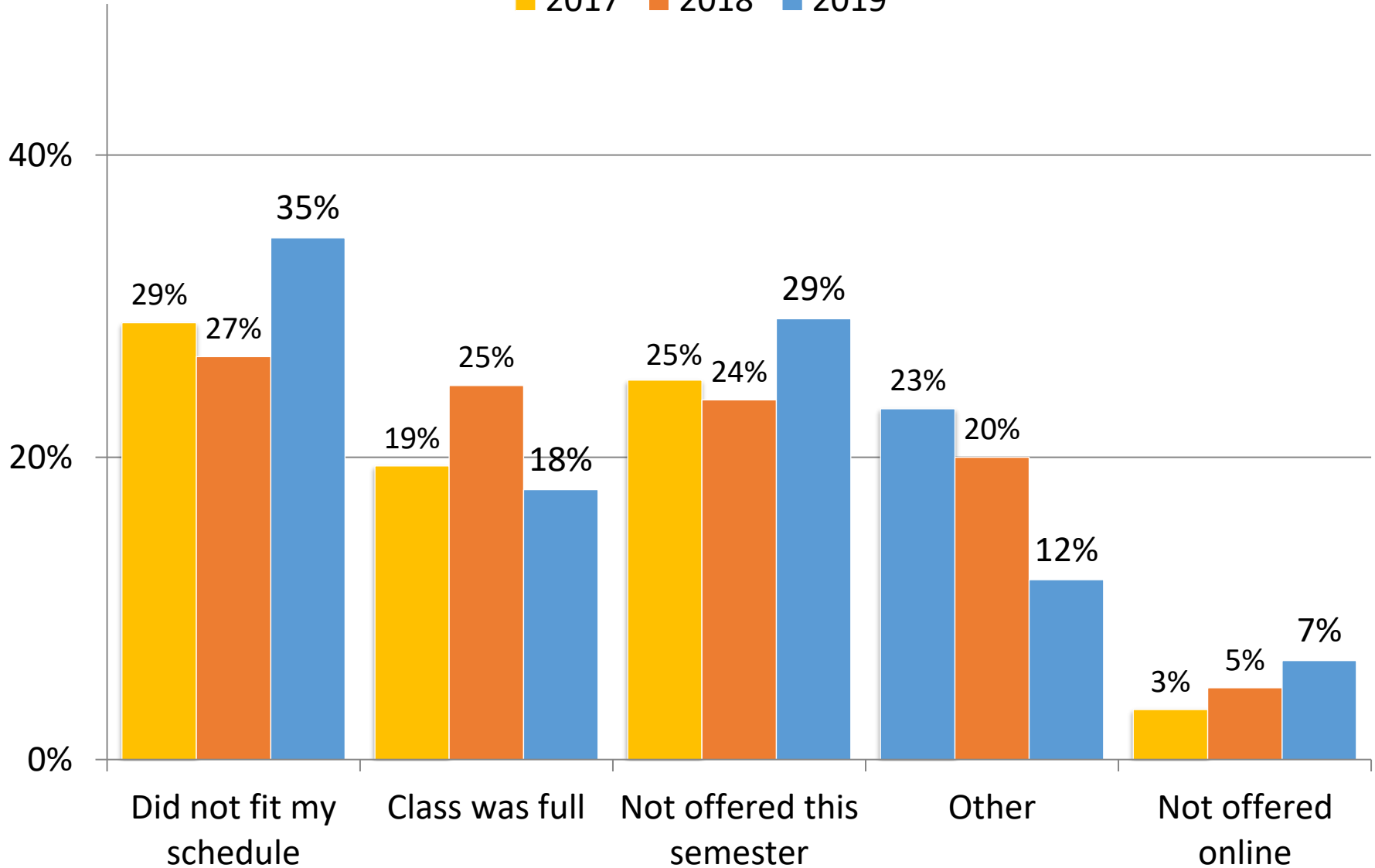


## How Many Courses Did You Have Difficulty Getting Into? (n=168)



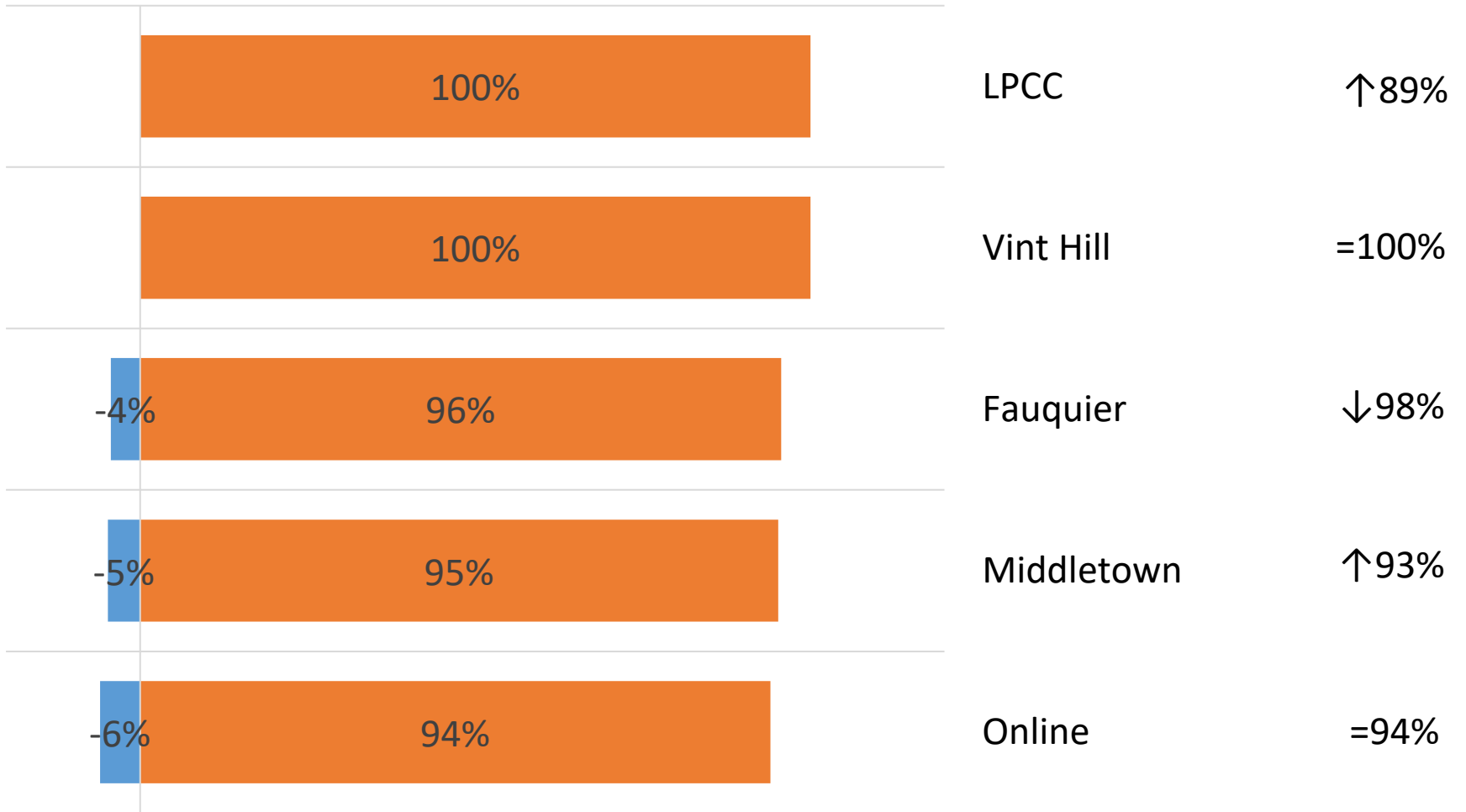
# Primary Reason for Not Getting a Class

2017 2018 2019



# Helpfulness of Registration Personnel

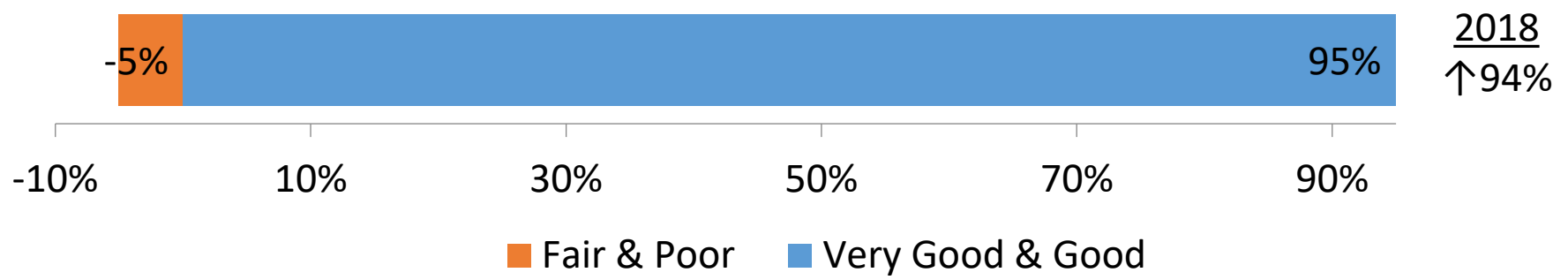
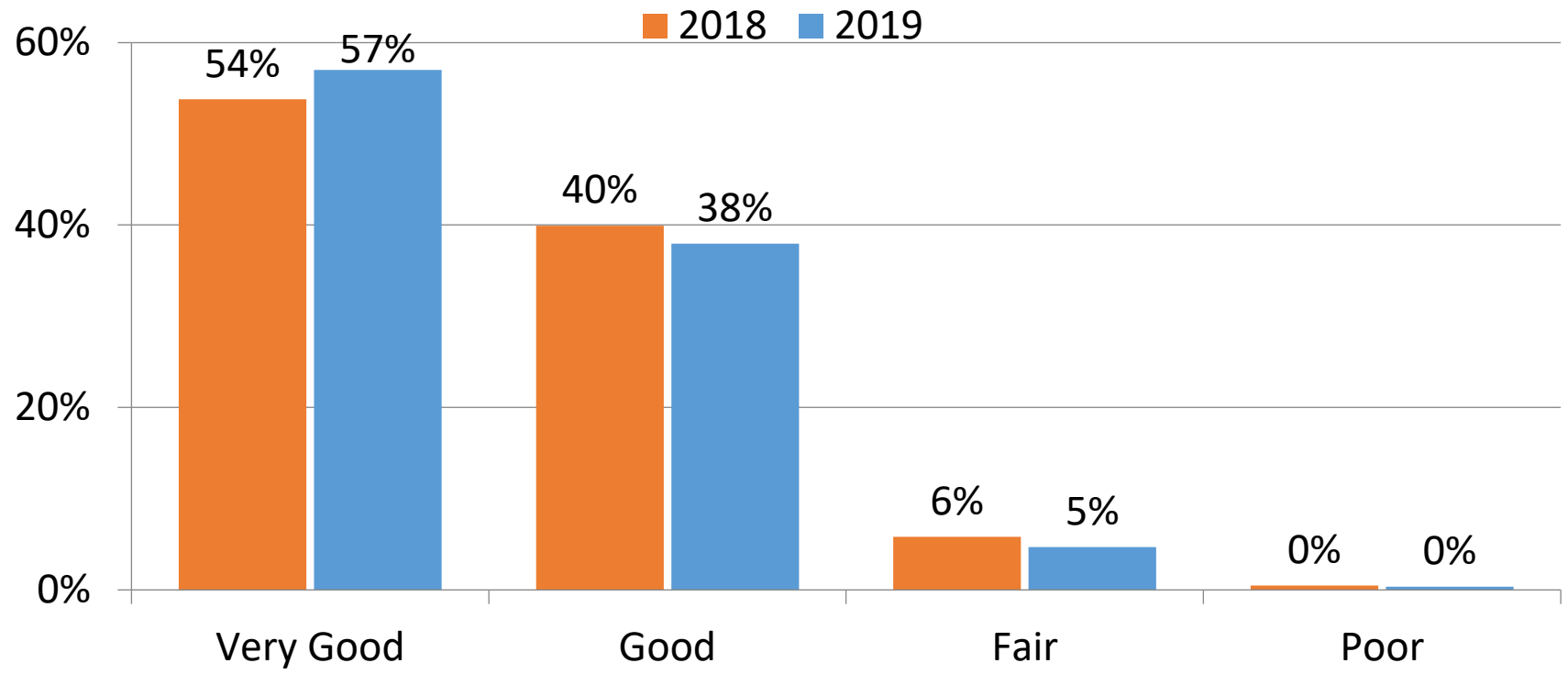
2018



■ Strongly Agree & Agree

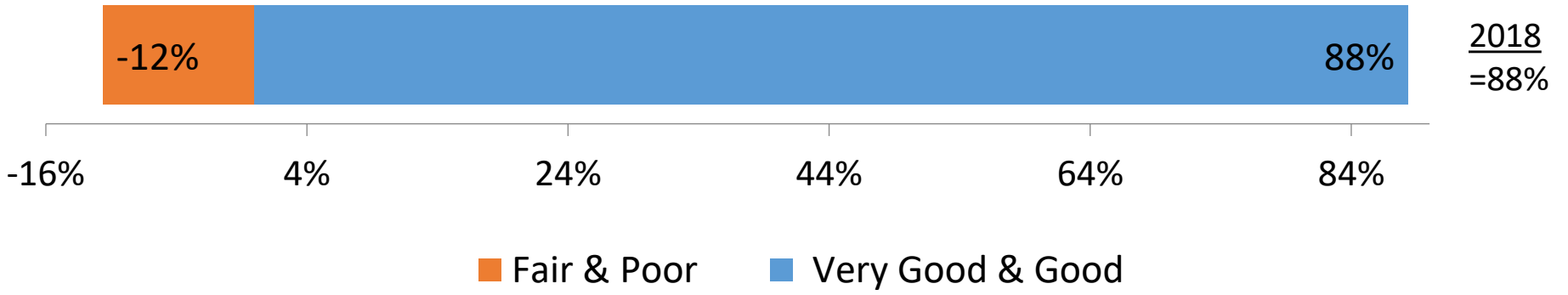
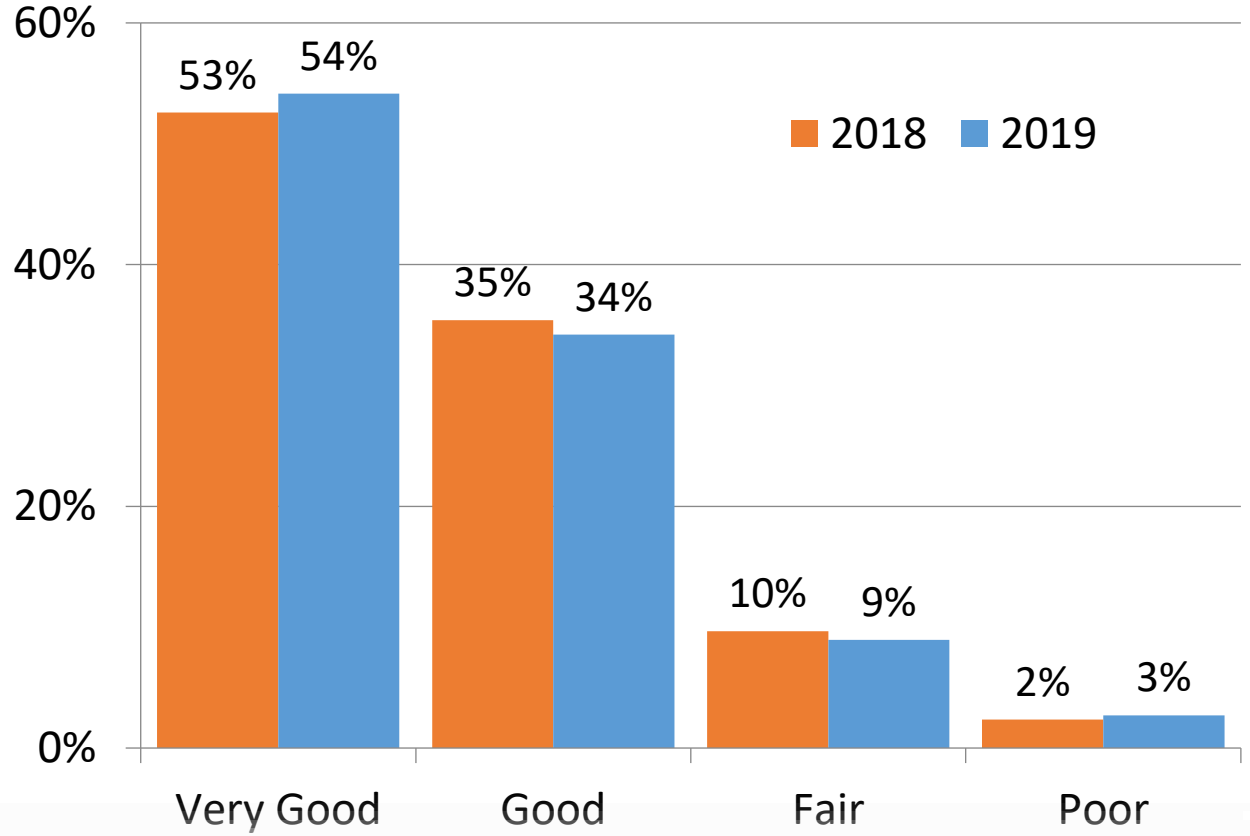
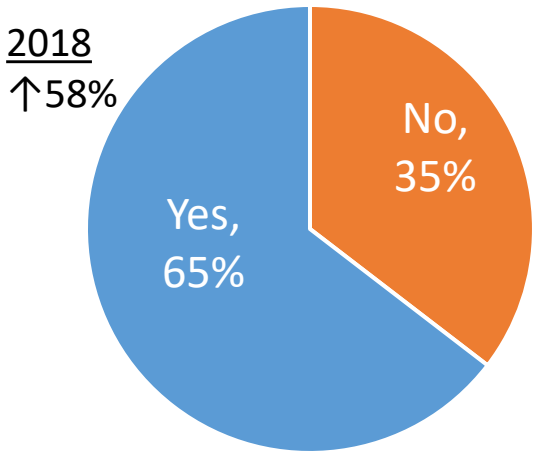
■ Disagree & Strongly Disagree

# Overall Experience with Admissions and Records



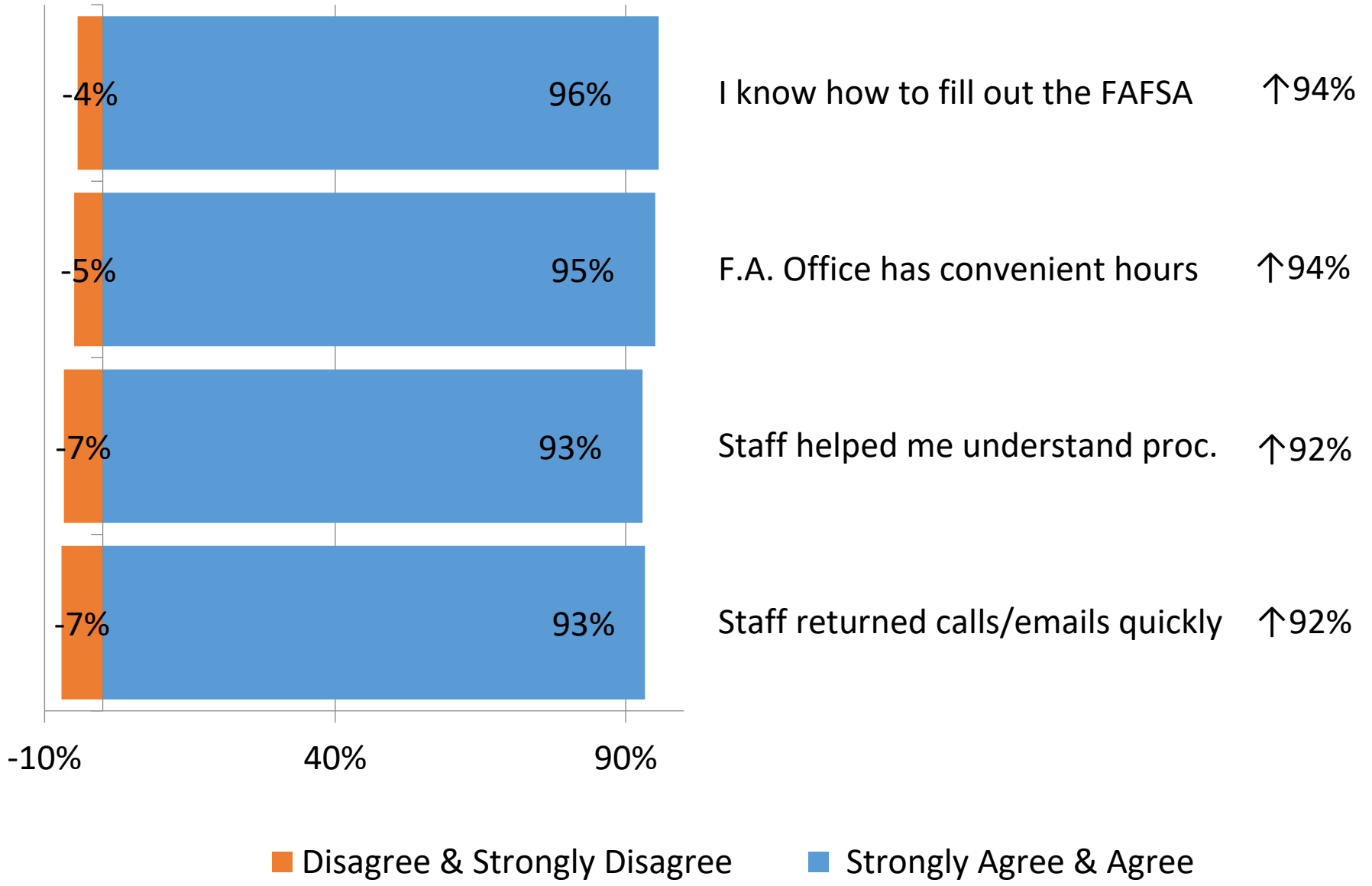
# Financial Aid Service Ratings

## Did You Apply for Financial Aid?



# Student Experiences with Financial Aid

2018

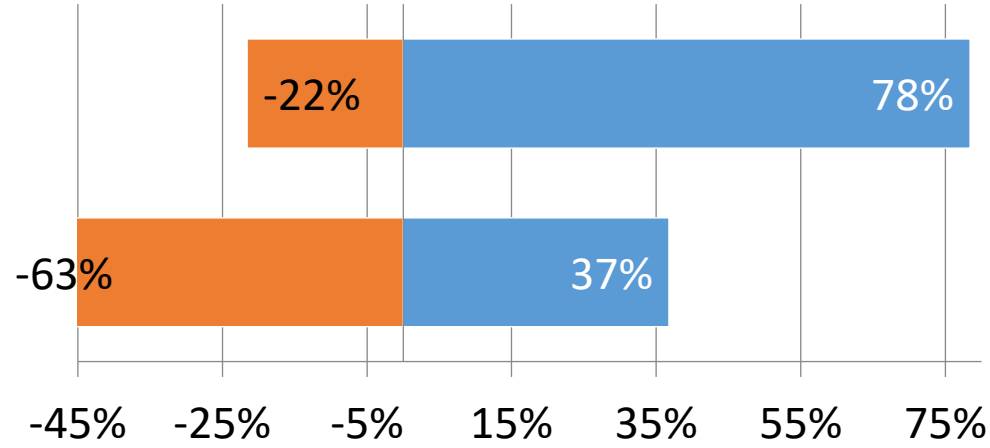




# Advising

2018

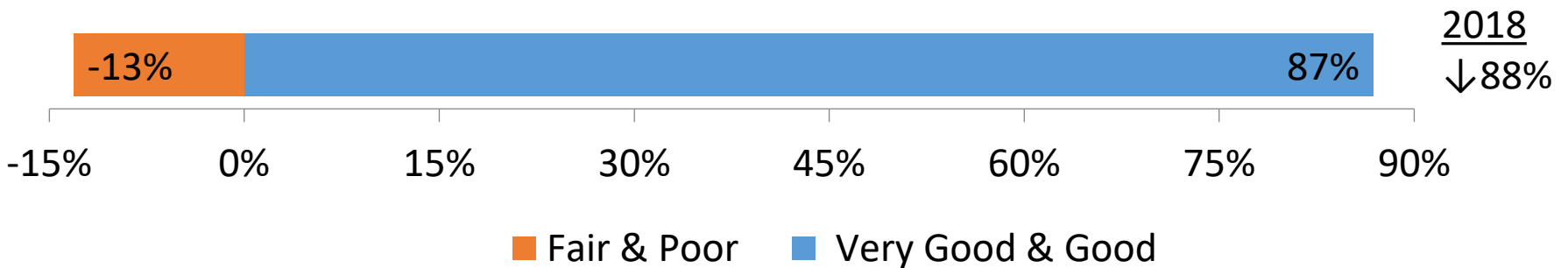
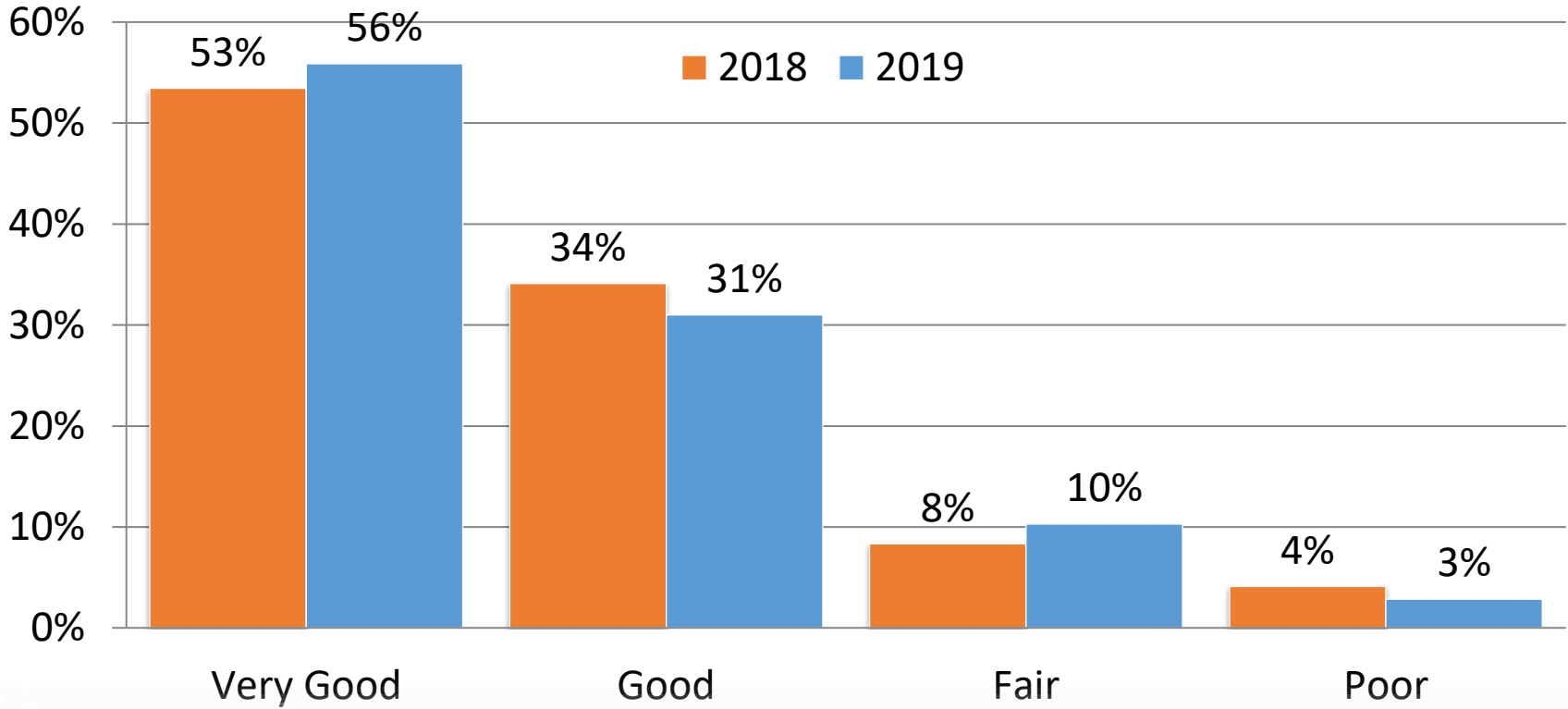
■ No ■ Yes



Have you used the advising center? ↑ 74%

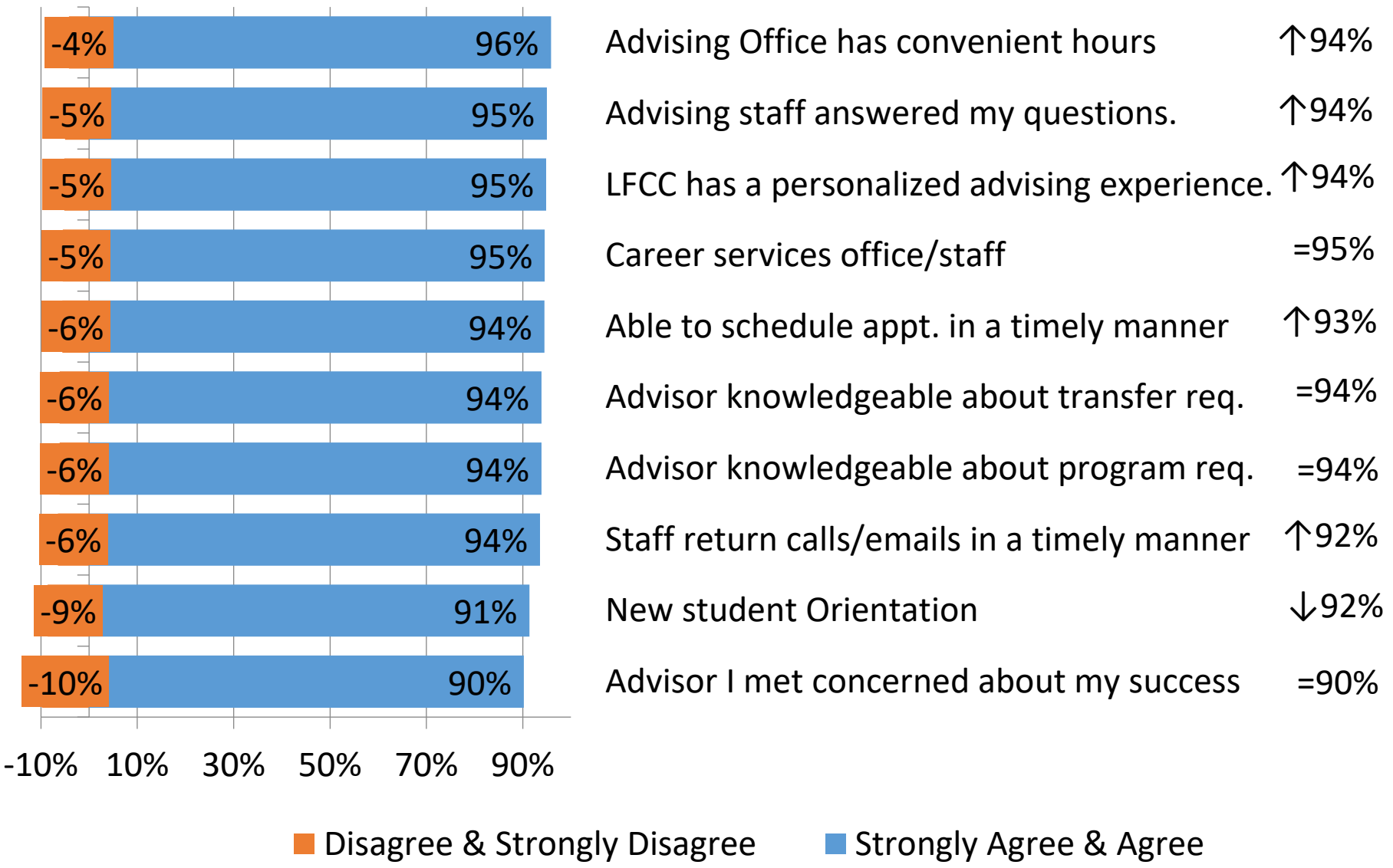
Have you met with a faculty member for advising? ↓ 40%

# Advising Service Ratings

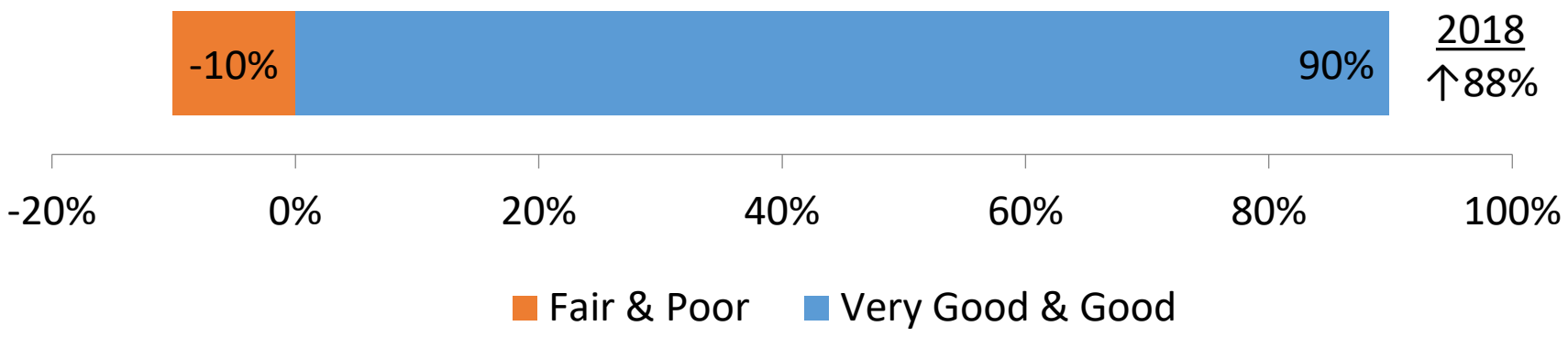
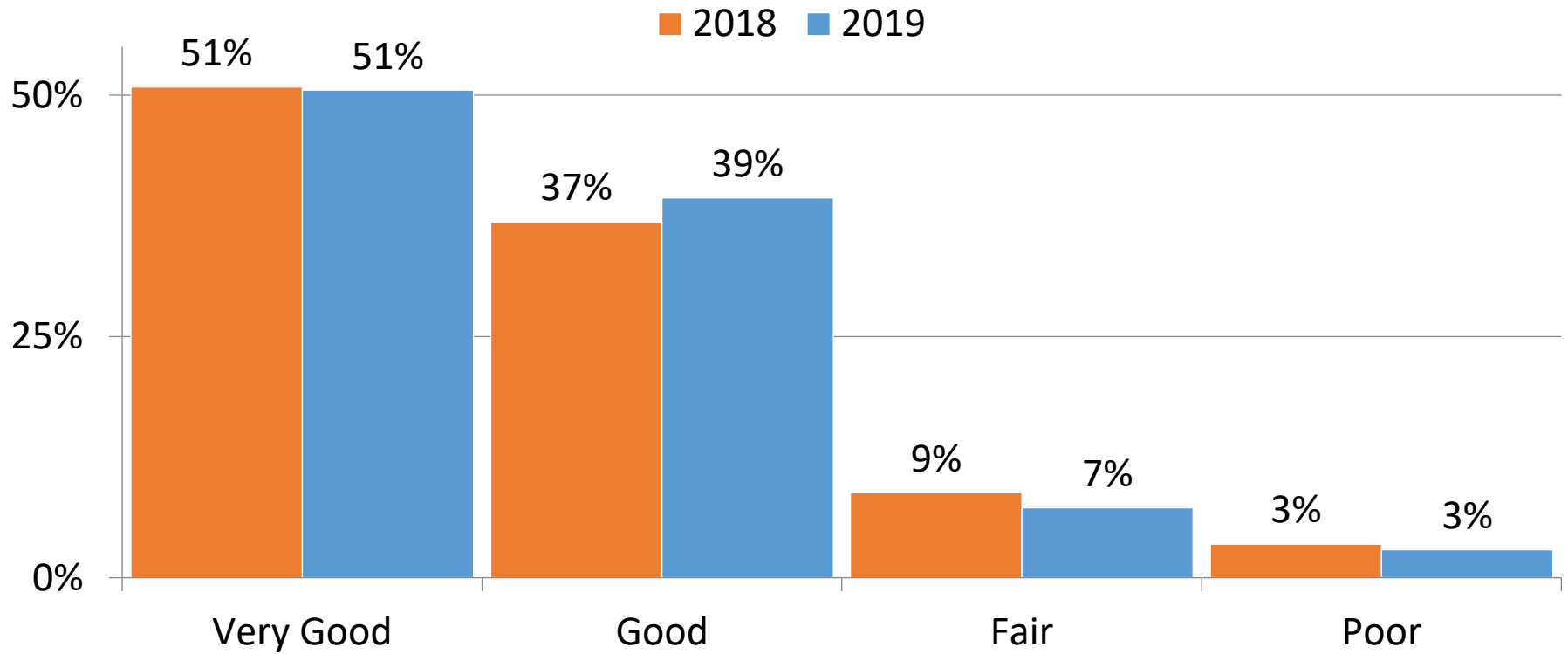


# Student Experiences with Advising Office

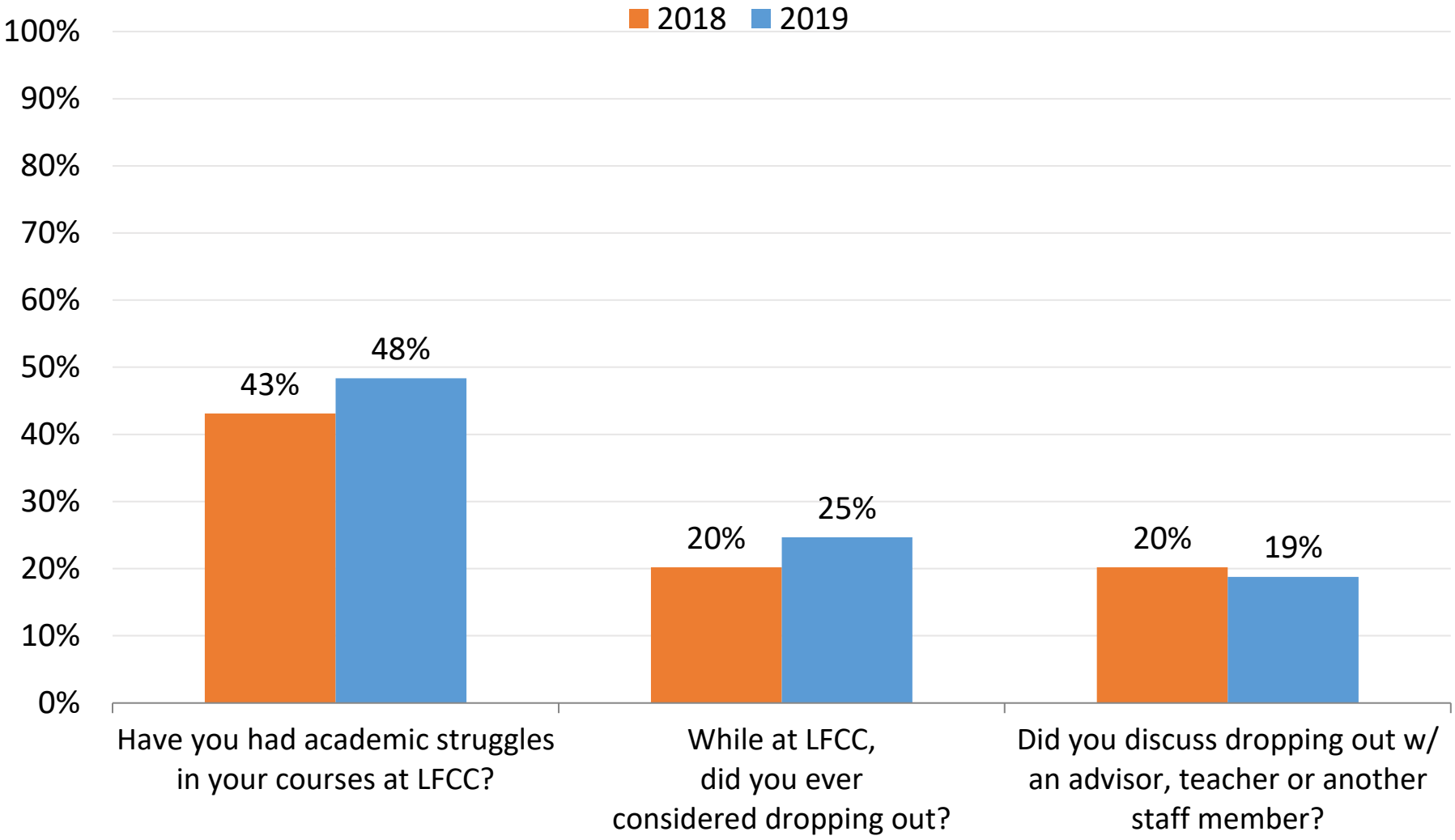
2018



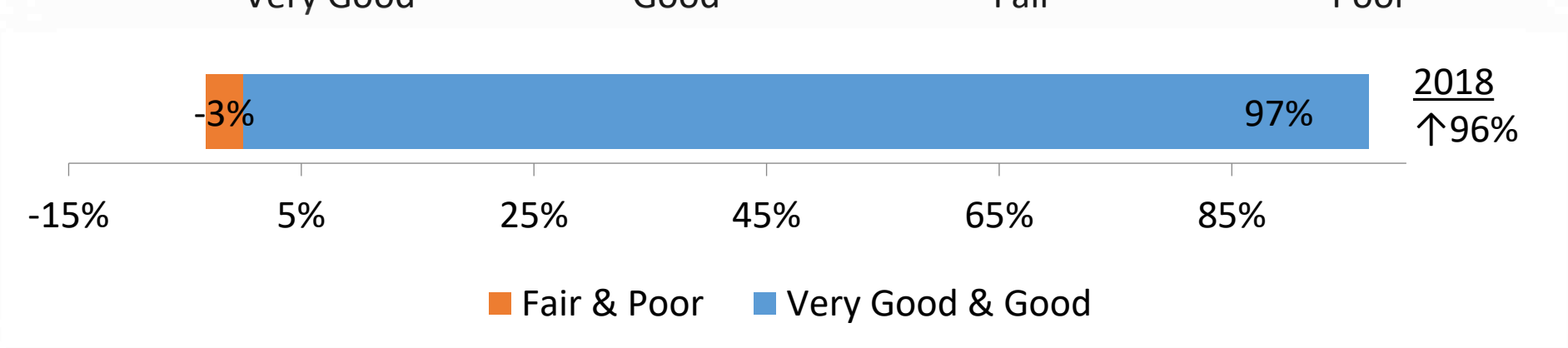
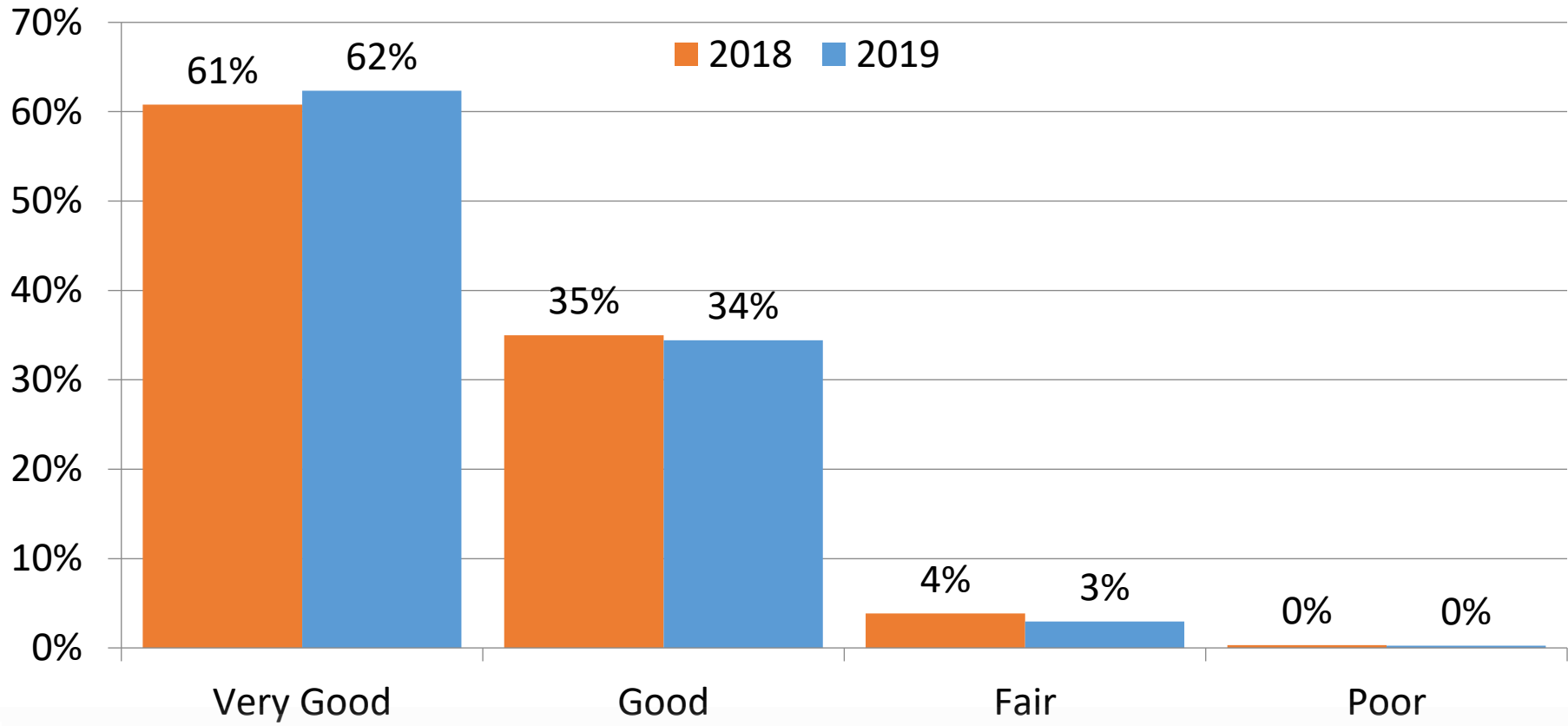
# Academic advising to support online students



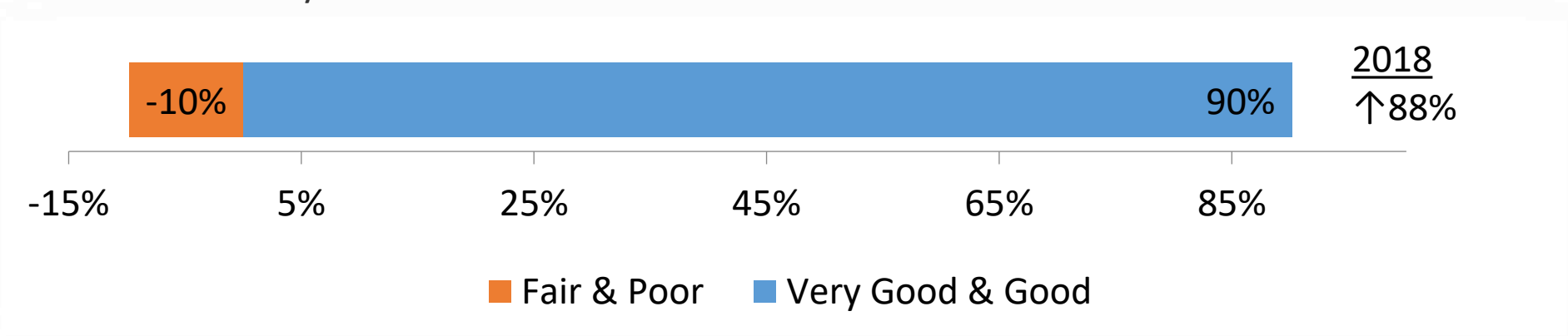
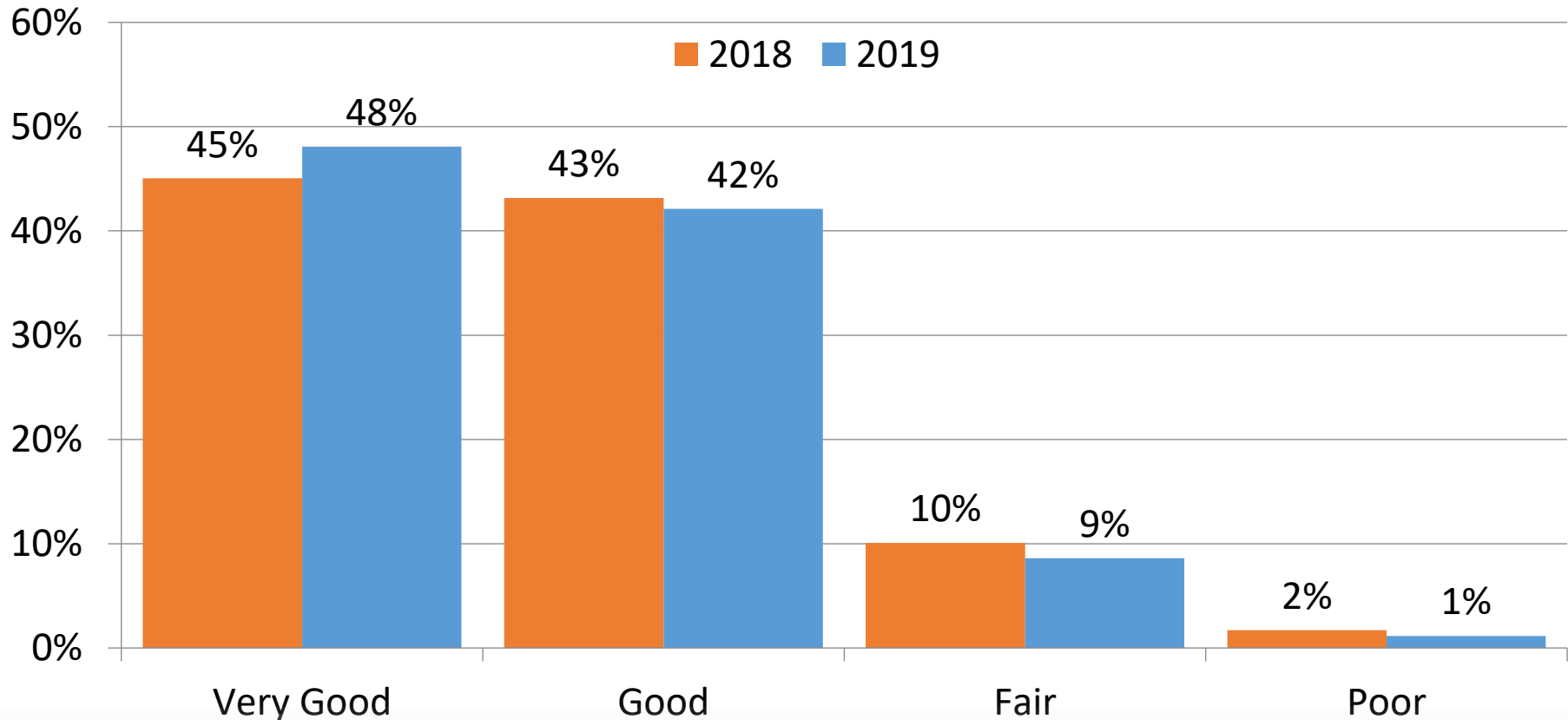
# At-Risk Student Information



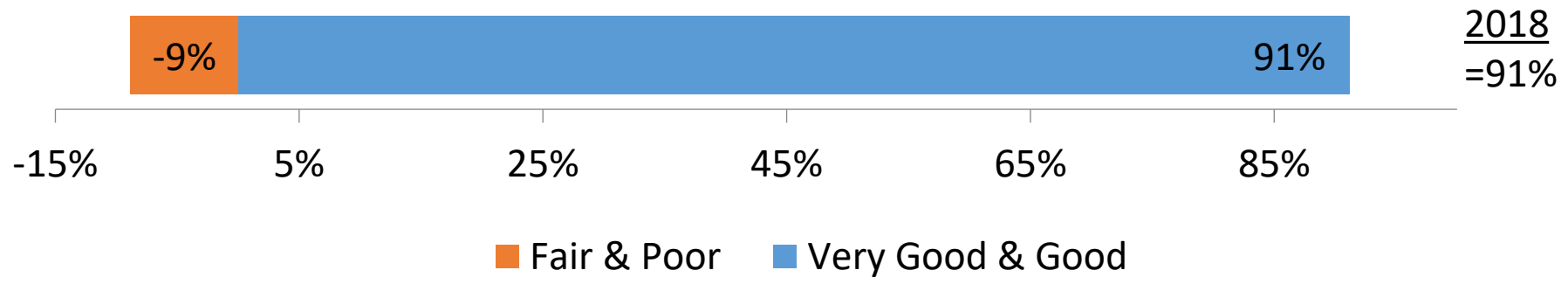
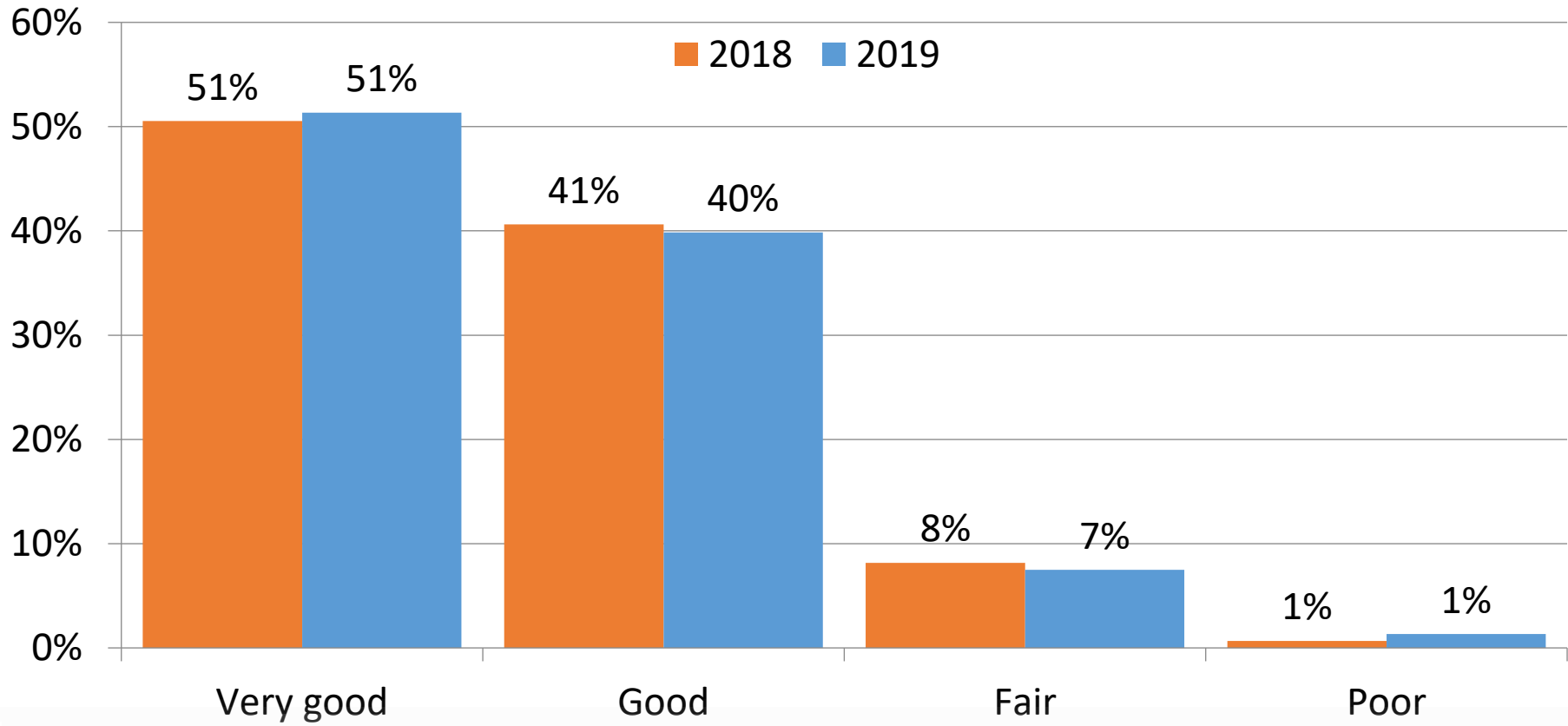
# Experience with Information Services/Front Desk



# Experience w/High School Outreach/Dual Enrollment

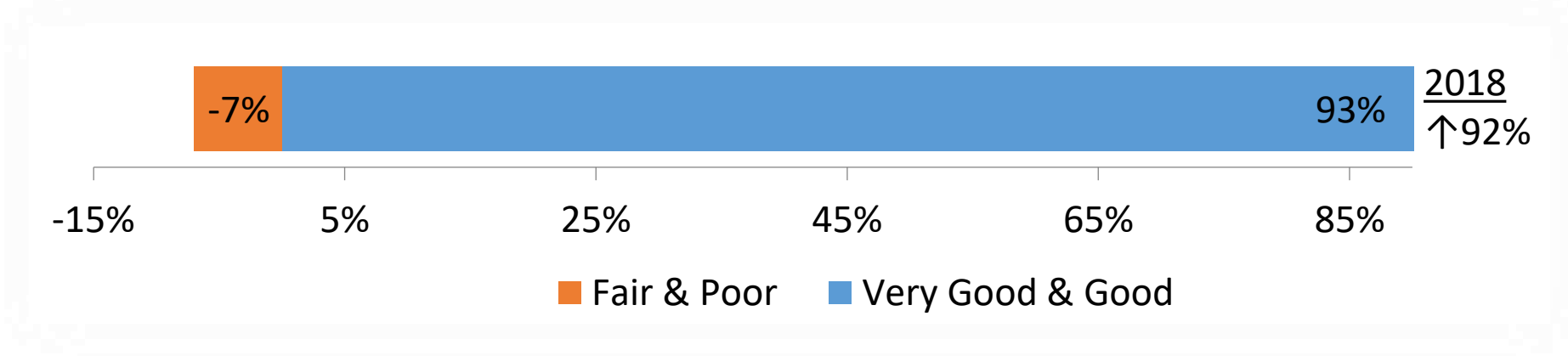
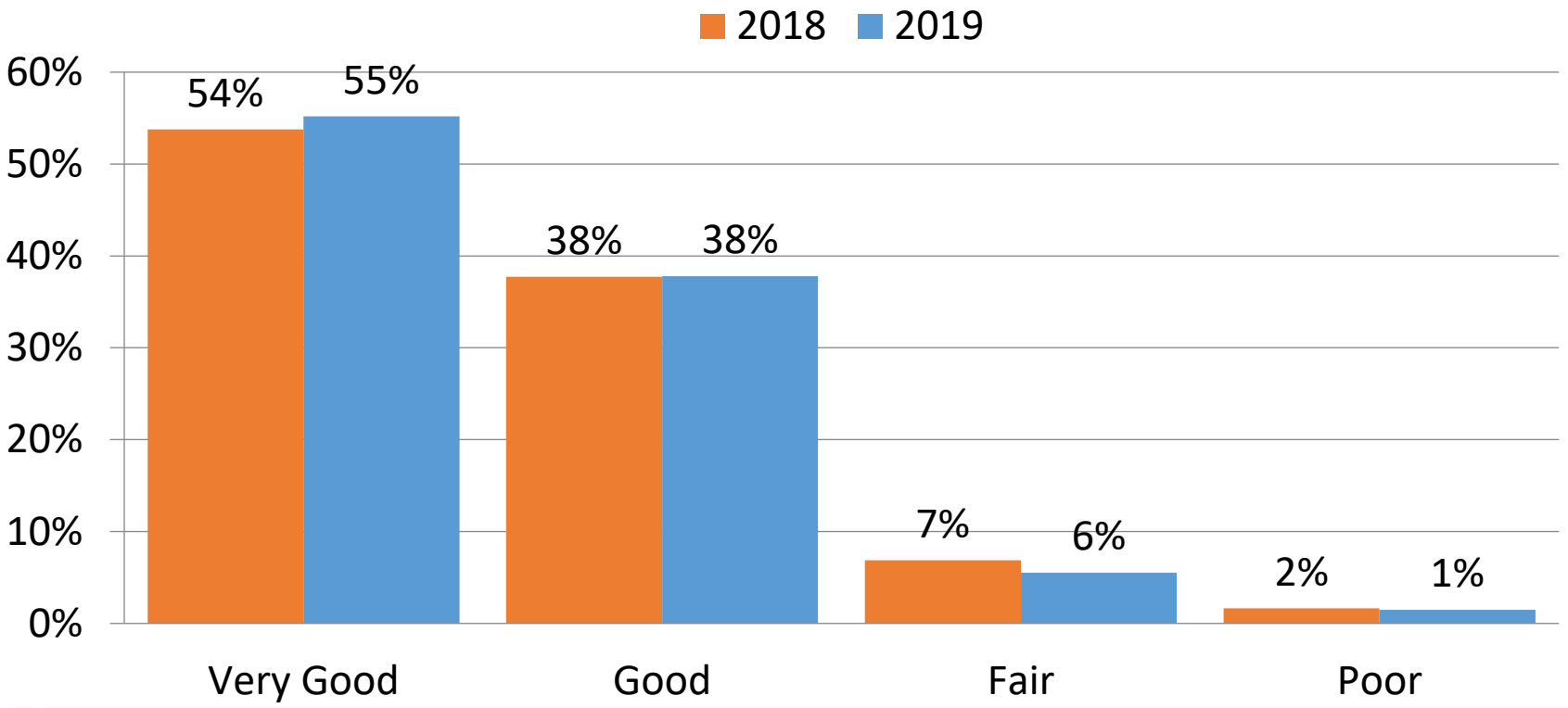


# Experience with Tutoring Services



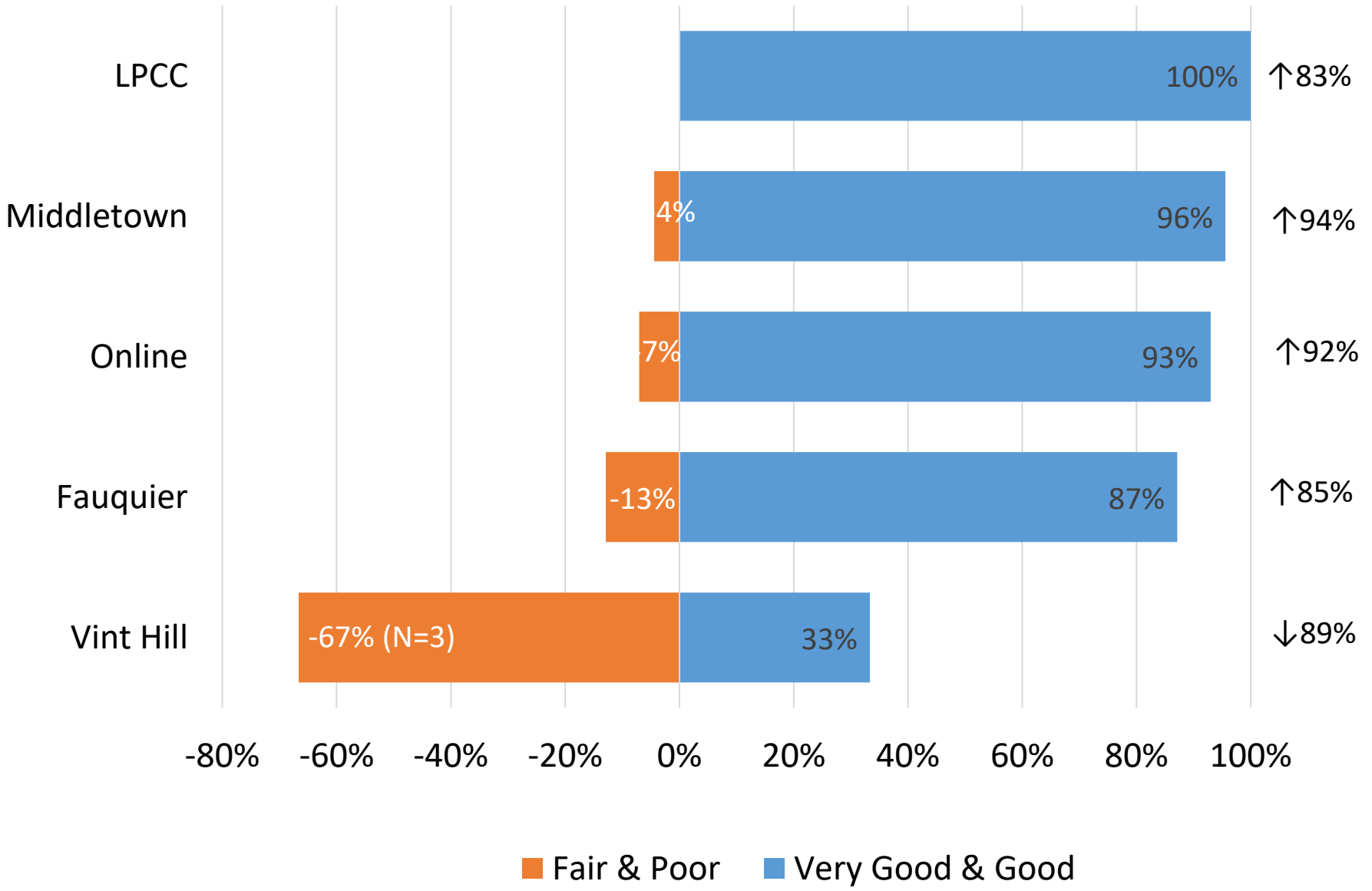


# Experience with the Testing Center

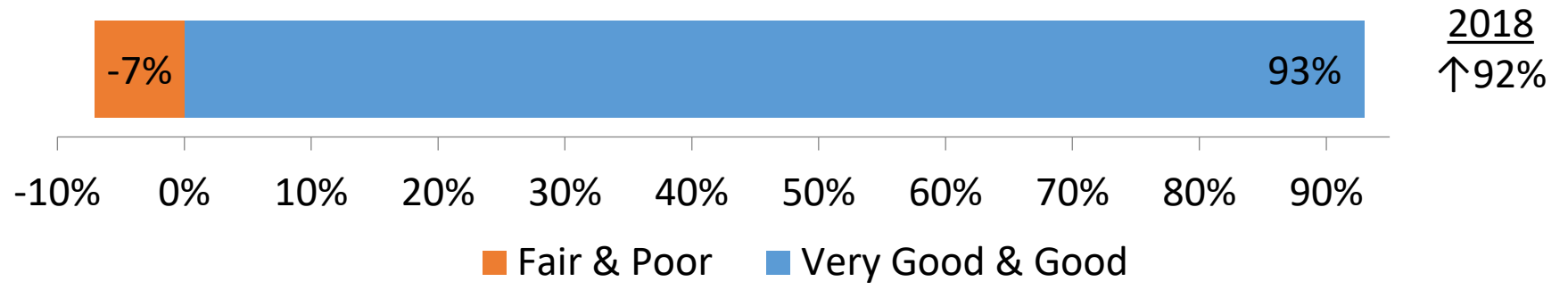
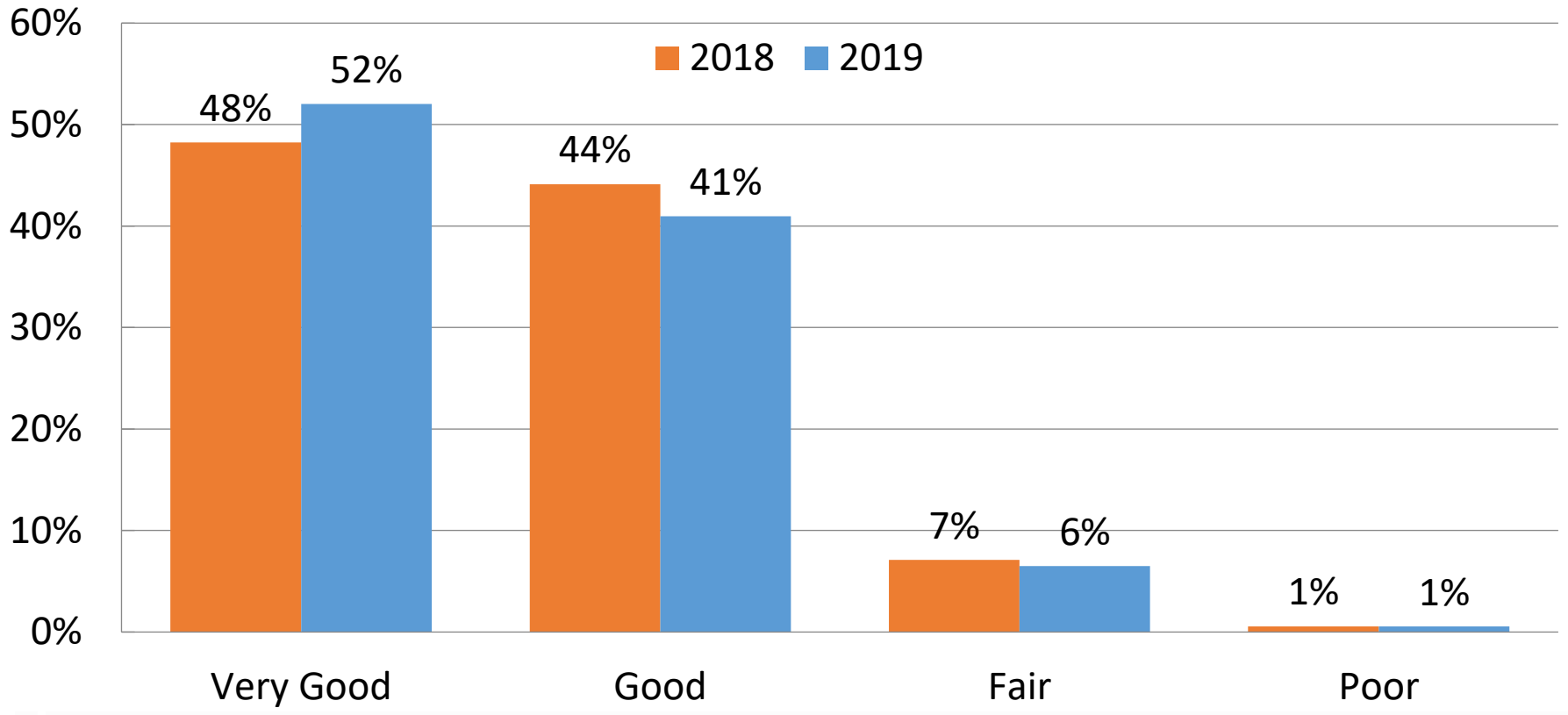


# Experience with the Testing Center by Location

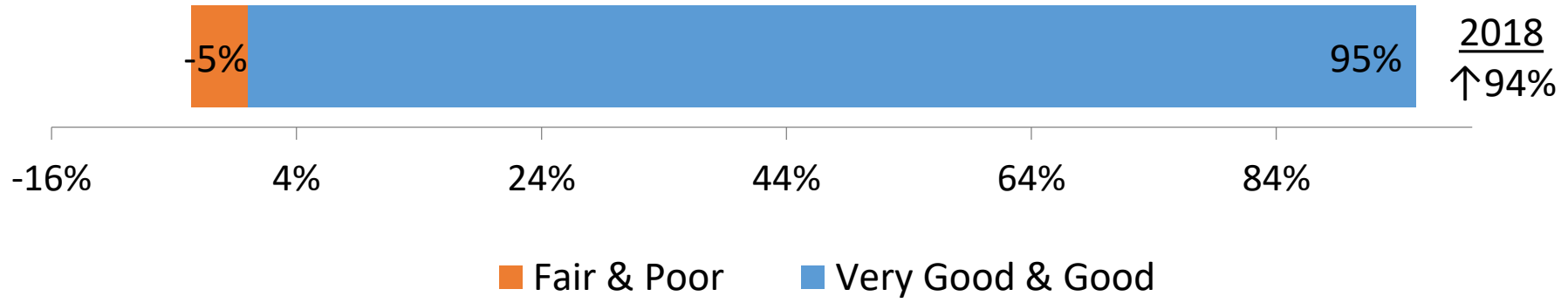
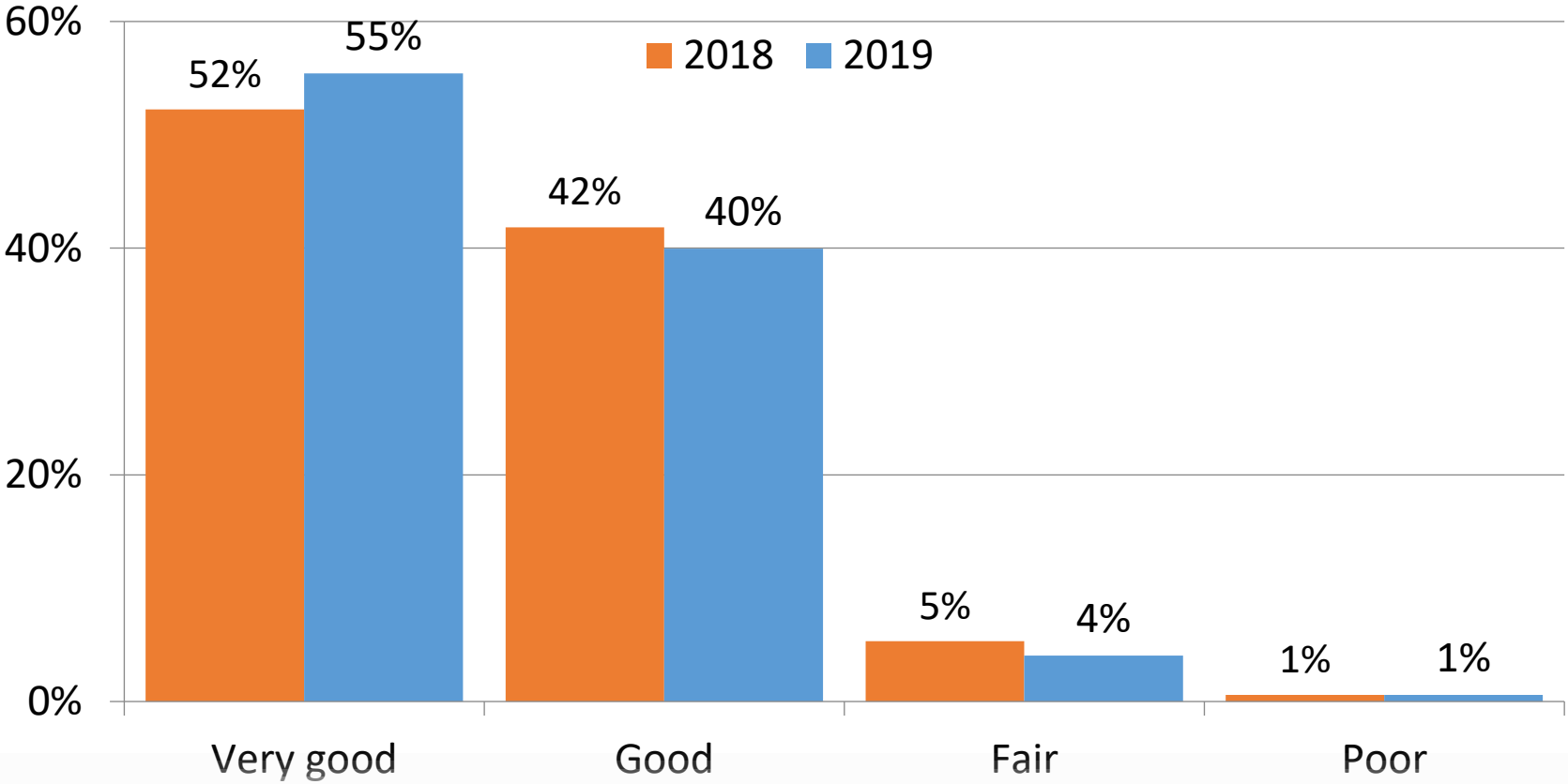
2018



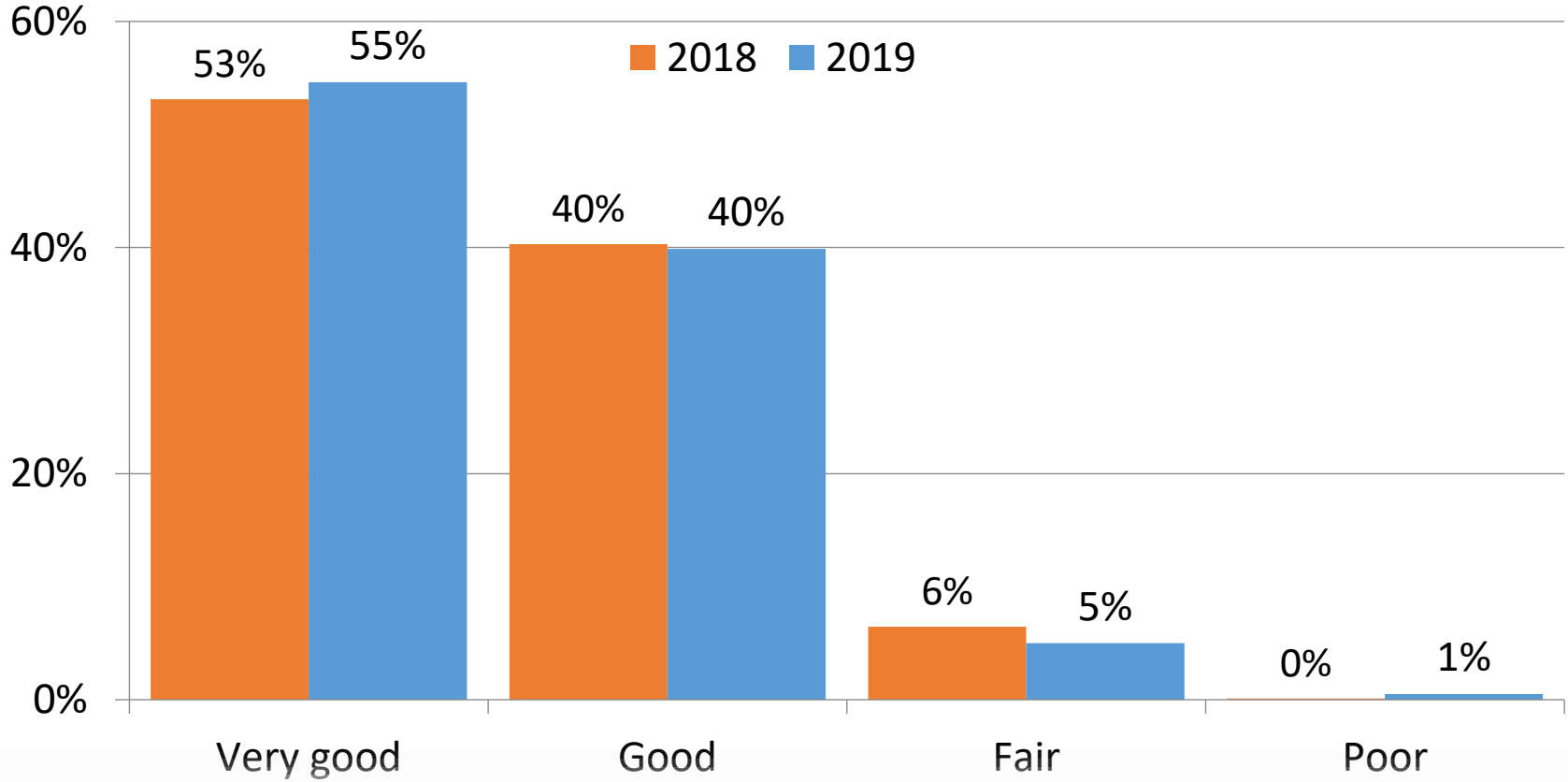
# Experience with TRIO



# Experience with Veterans Services

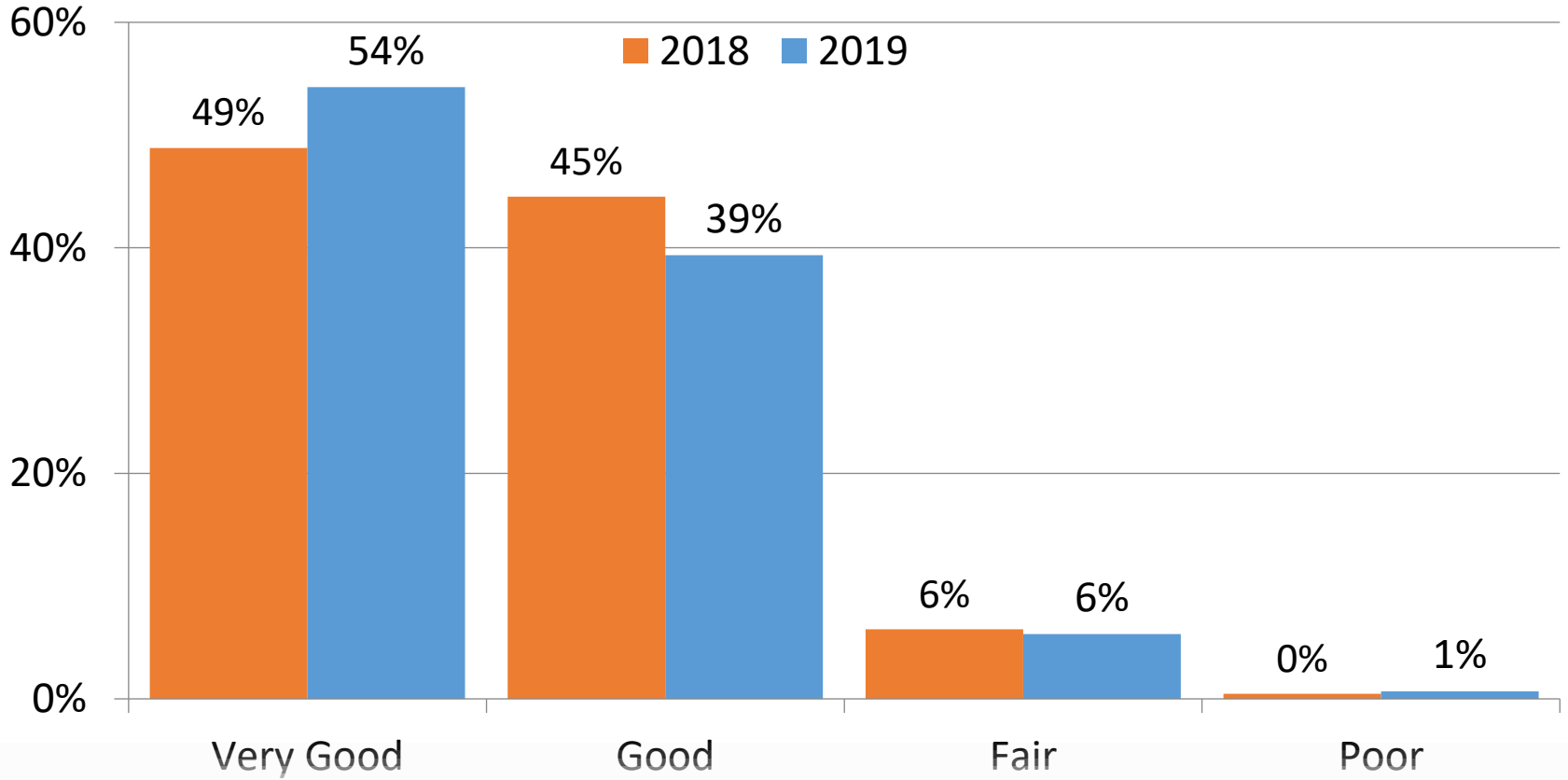


# Experience with Great Expectations



-16%      4%      24%      44%      64%      84%

# Experience with Disability Services

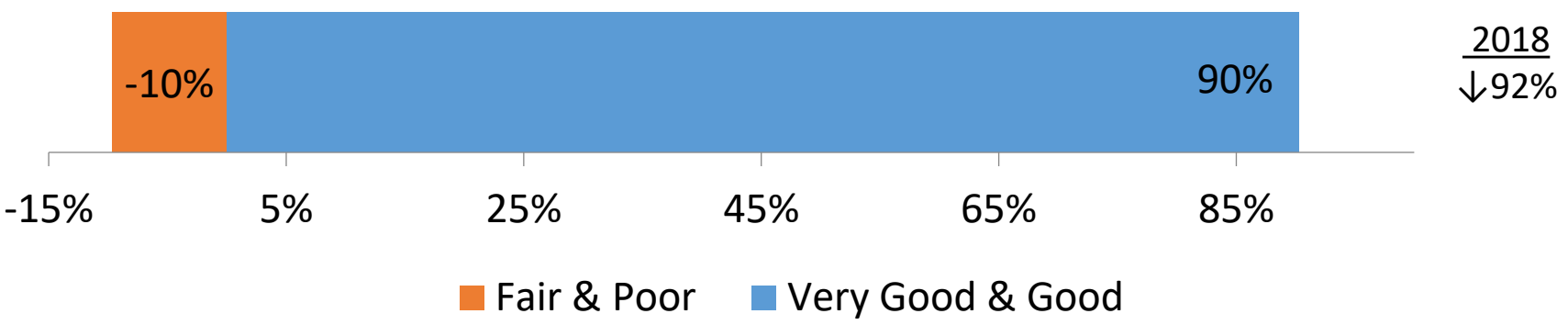
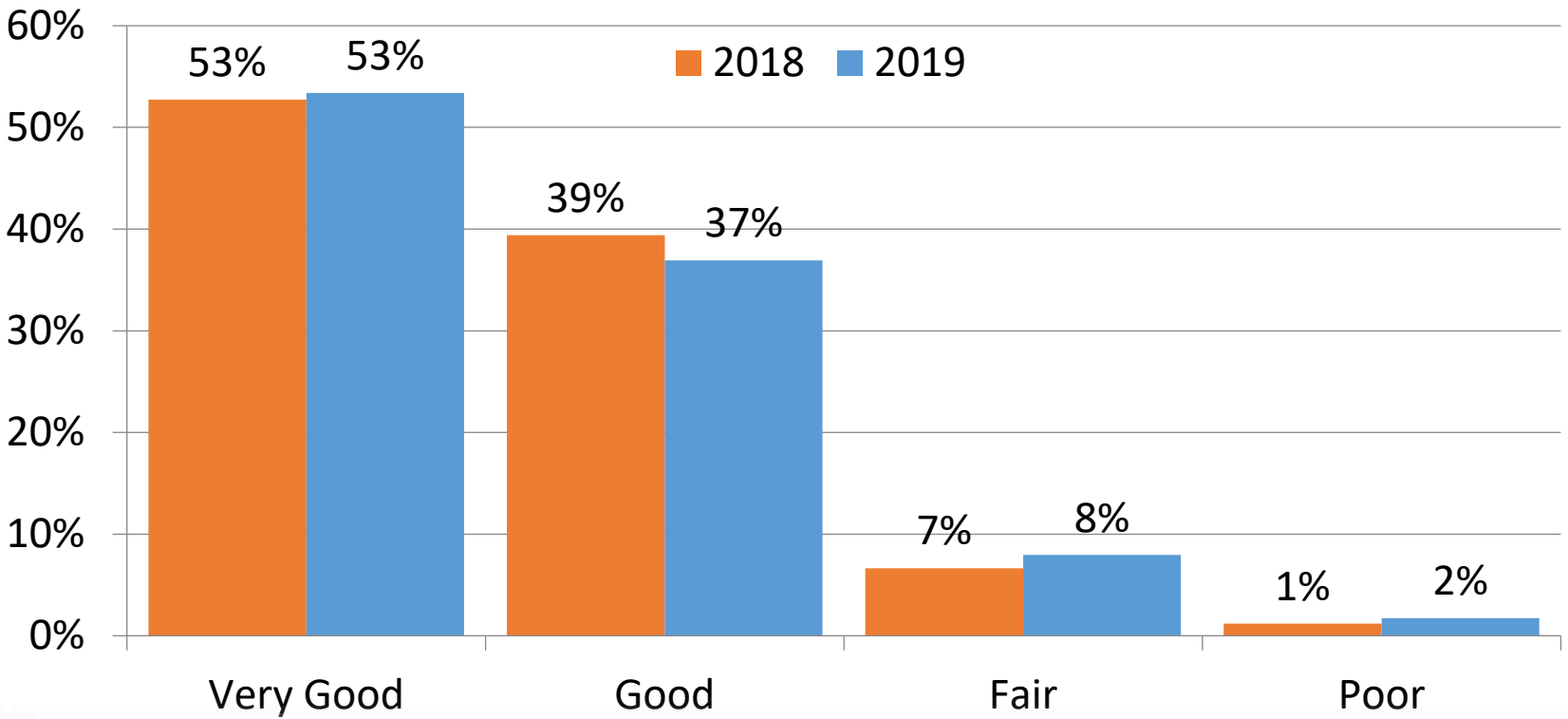


-16%      4%      24%      44%      64%      84%

■ Fair & Poor      ■ Very Good & Good

2018  
 =94%

# Experience with Student Life & Engagement



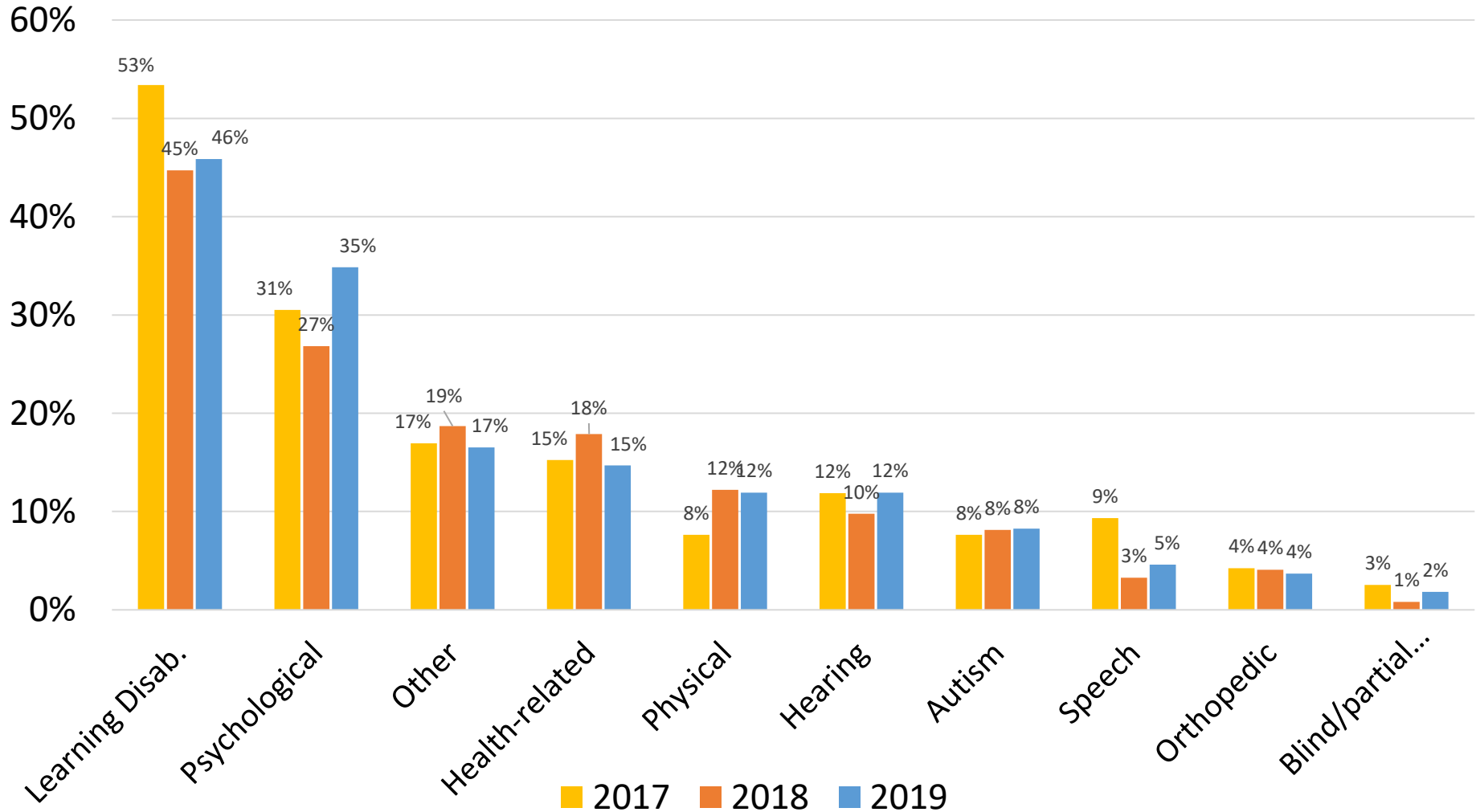
# Do You Consider Yourself a Student with a Disability?

Answered "Yes"

2017: 7% (119)

2018: 8% (125)

2019: 9% (109)

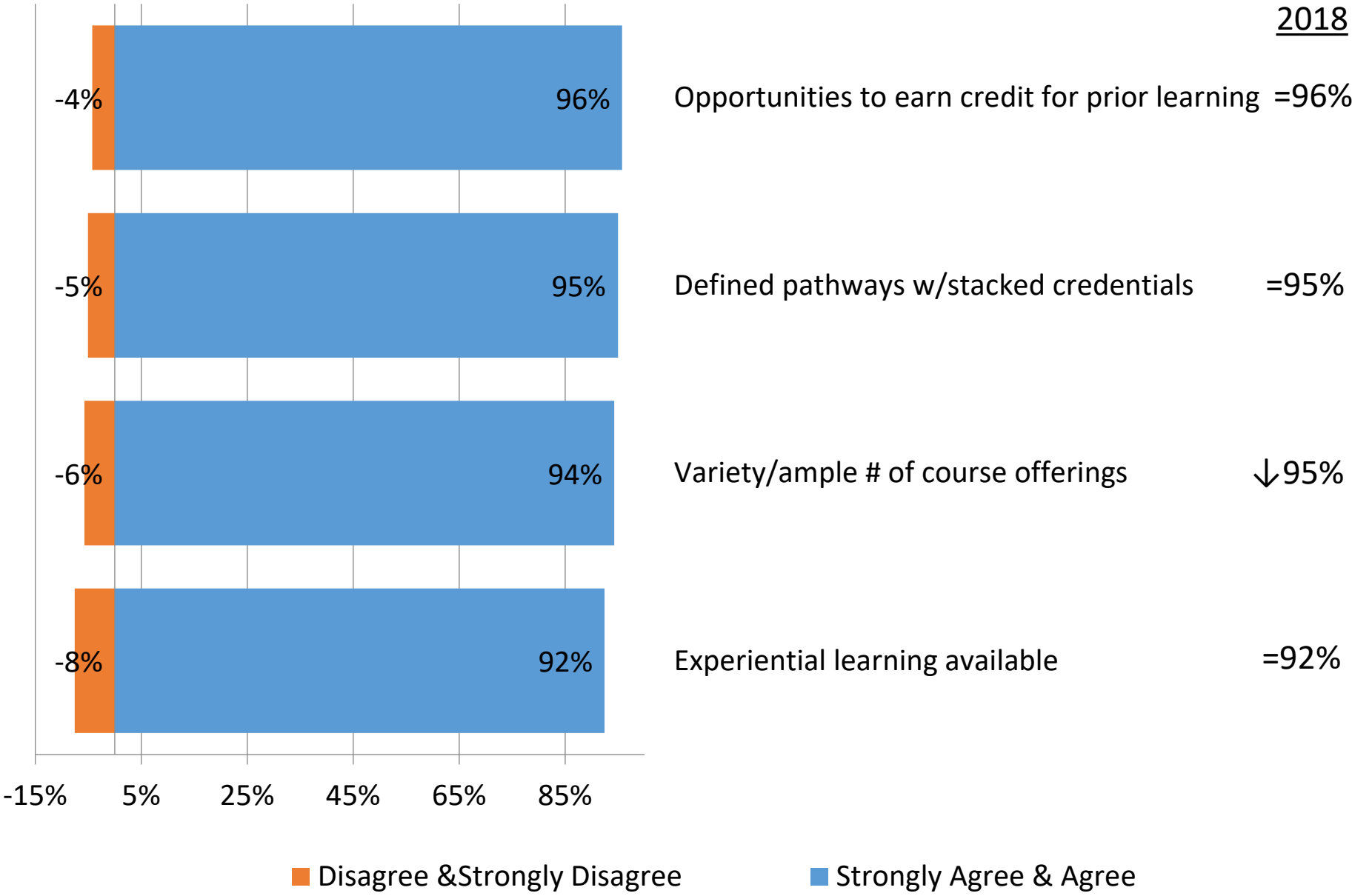




**Instruction**

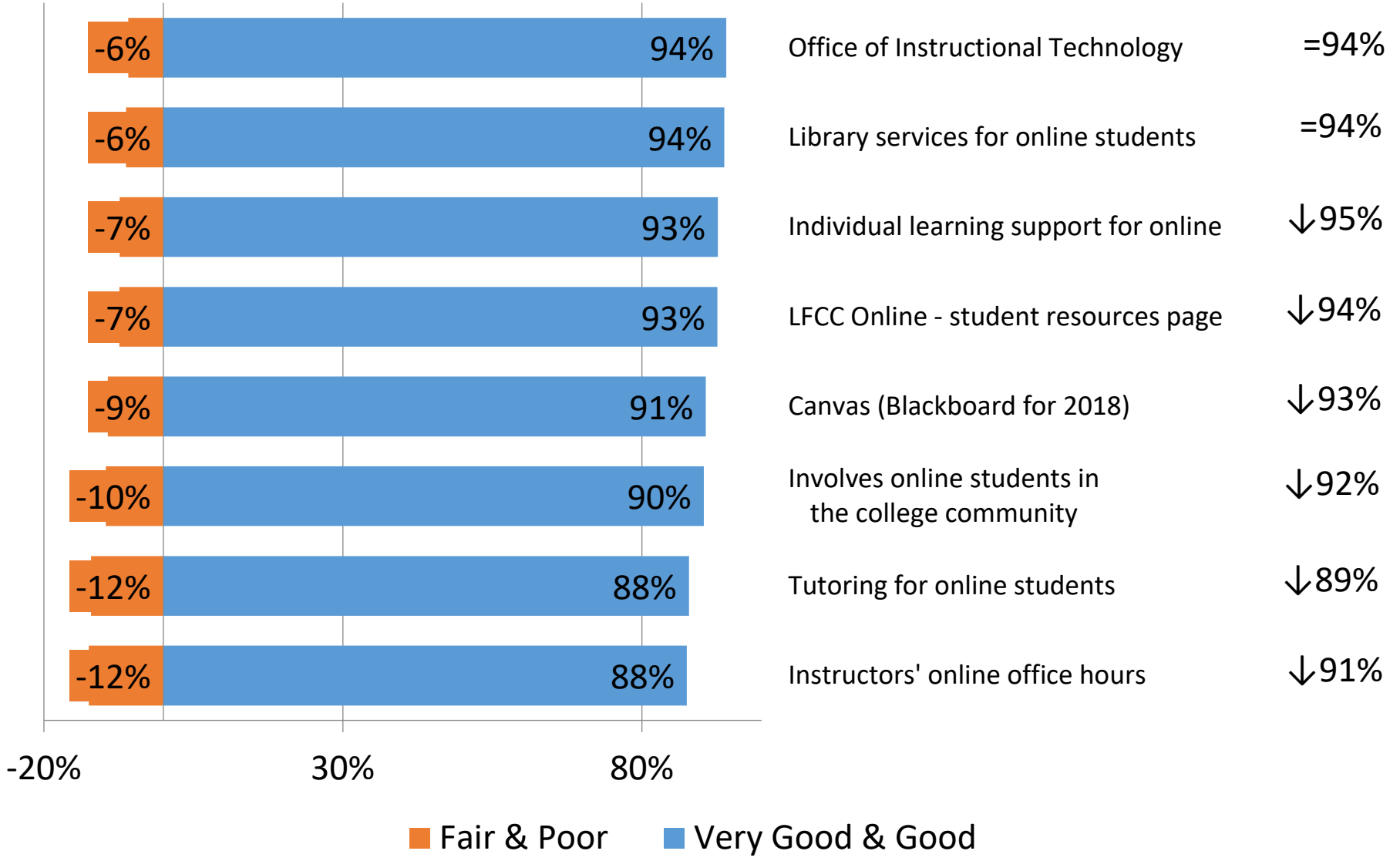
# Experience with Instruction

2018

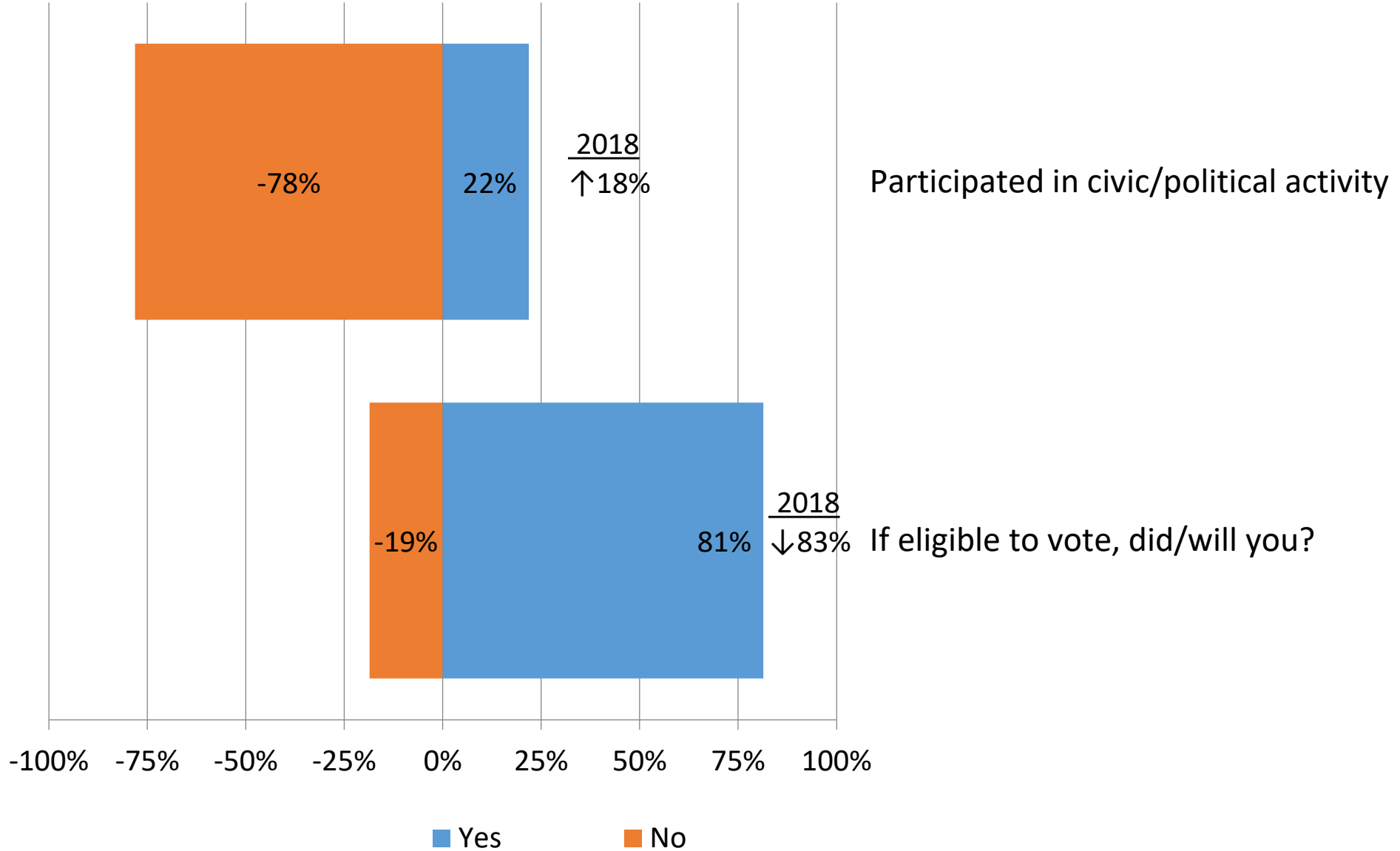


# Experience with Online Learning

2018



# Civic Engagement Competency Measures

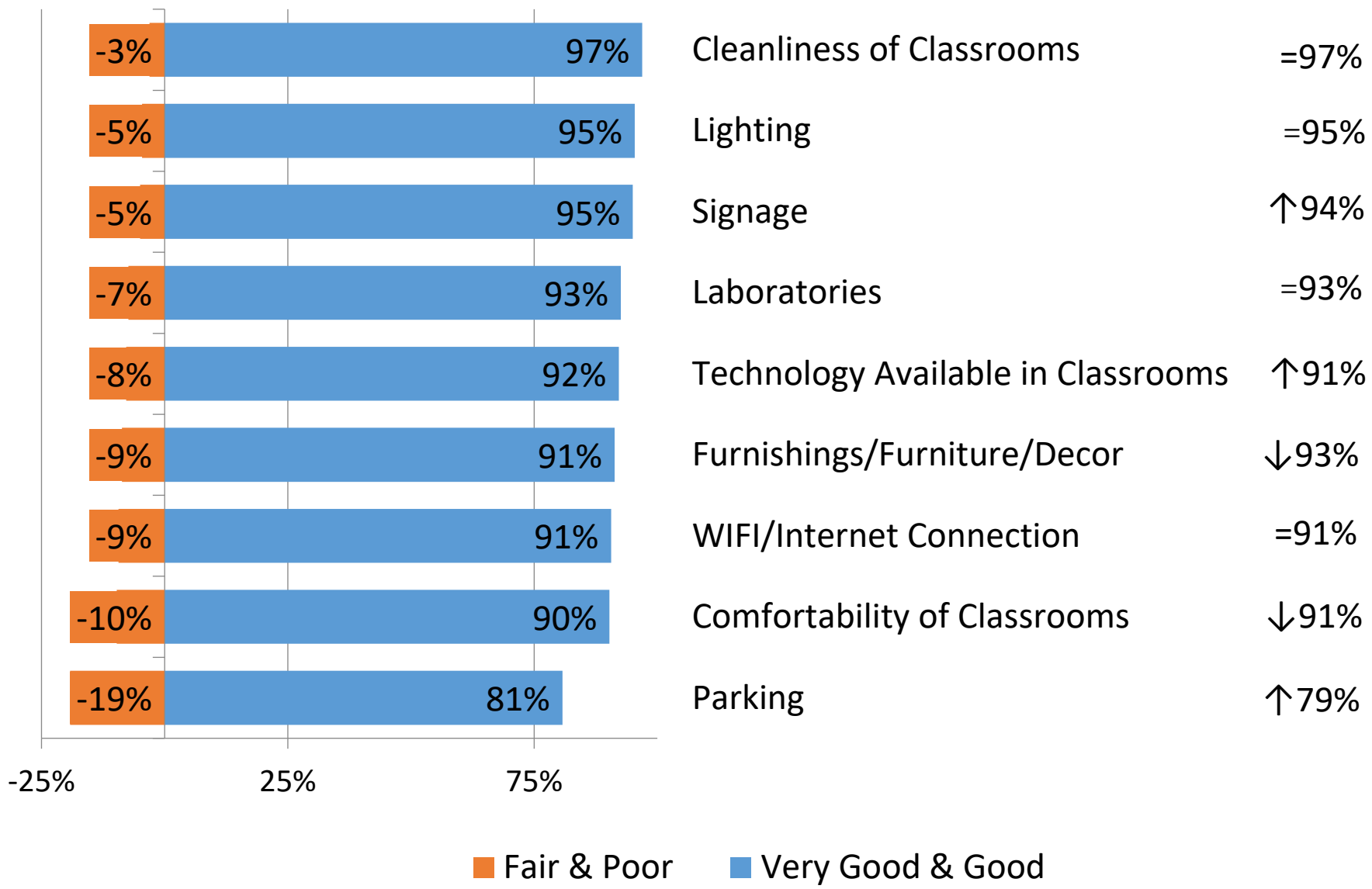


Note: Excludes DE respondents.

# Other Ratings

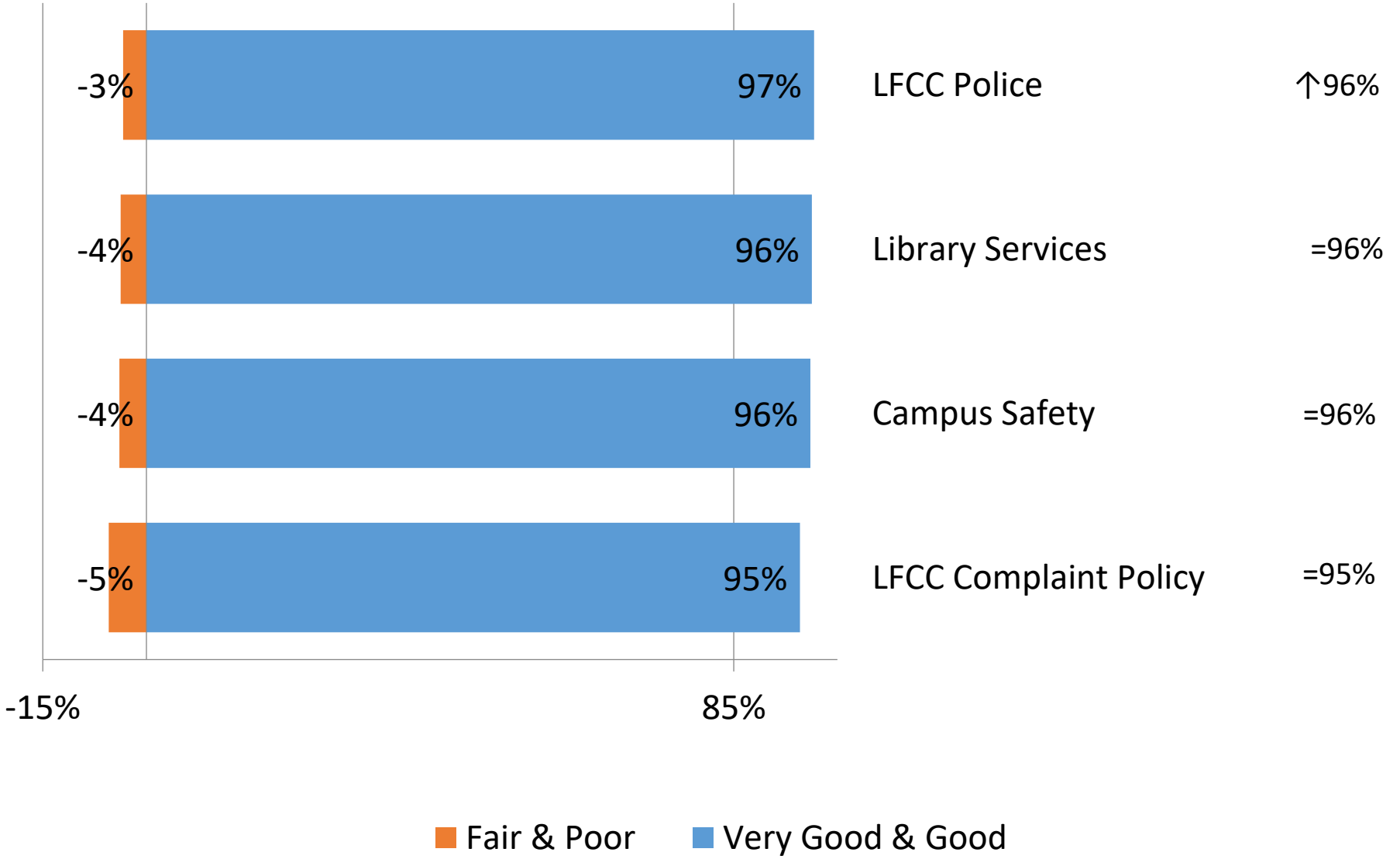
# Infrastructure Ratings

2018



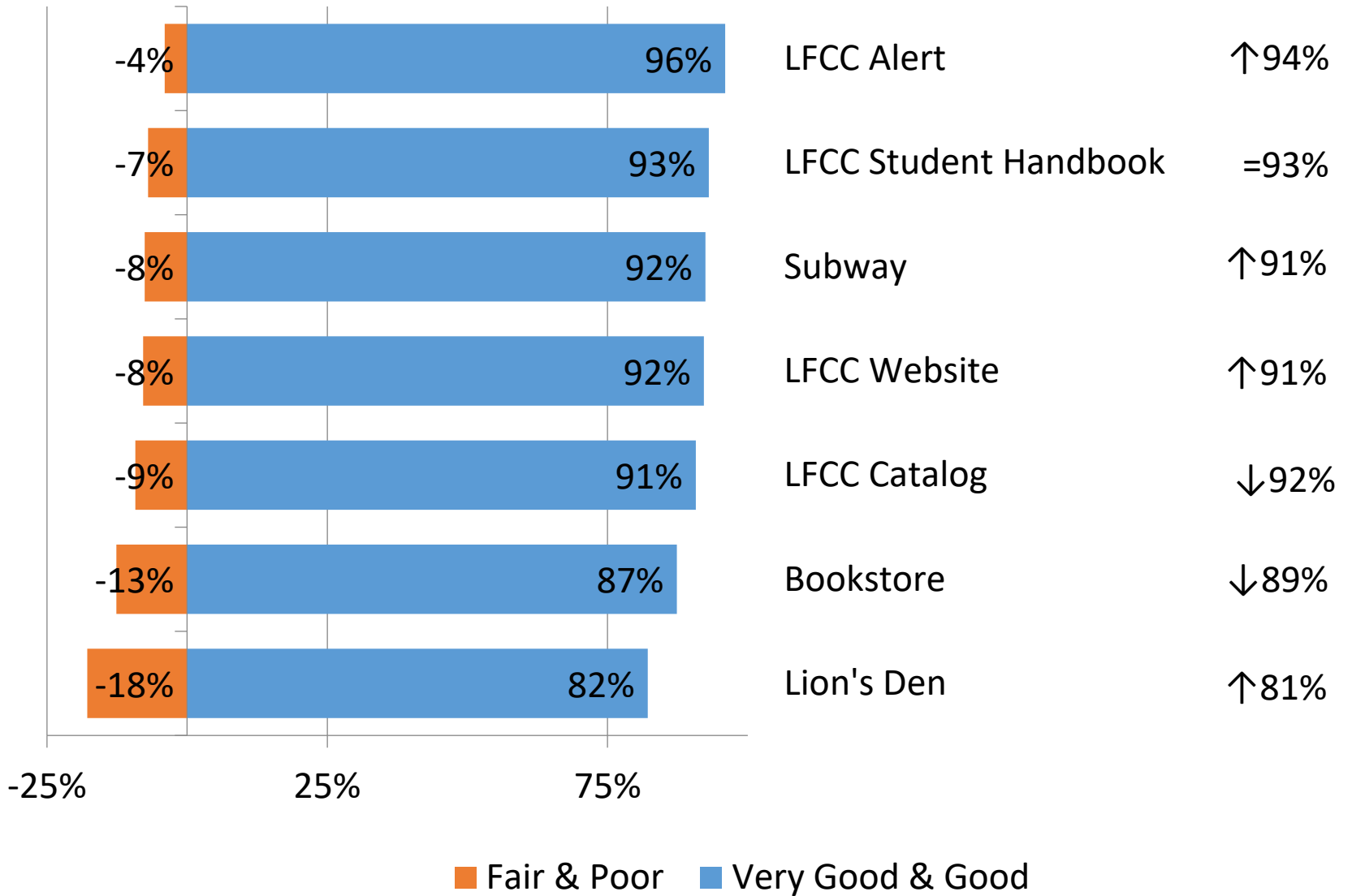
# Service Ratings

2018



# Miscellaneous Ratings

2018

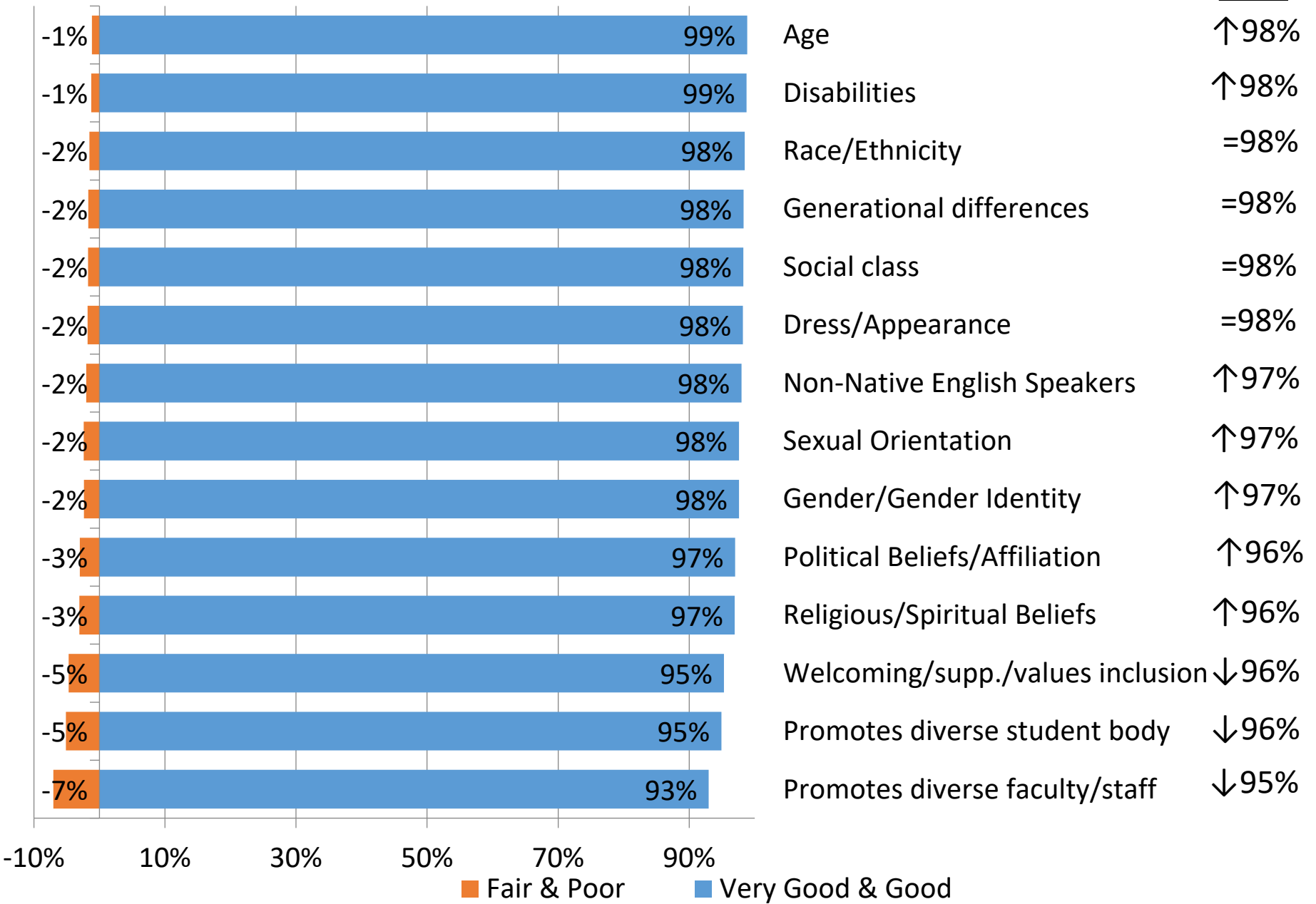




# Diversity Inclusion

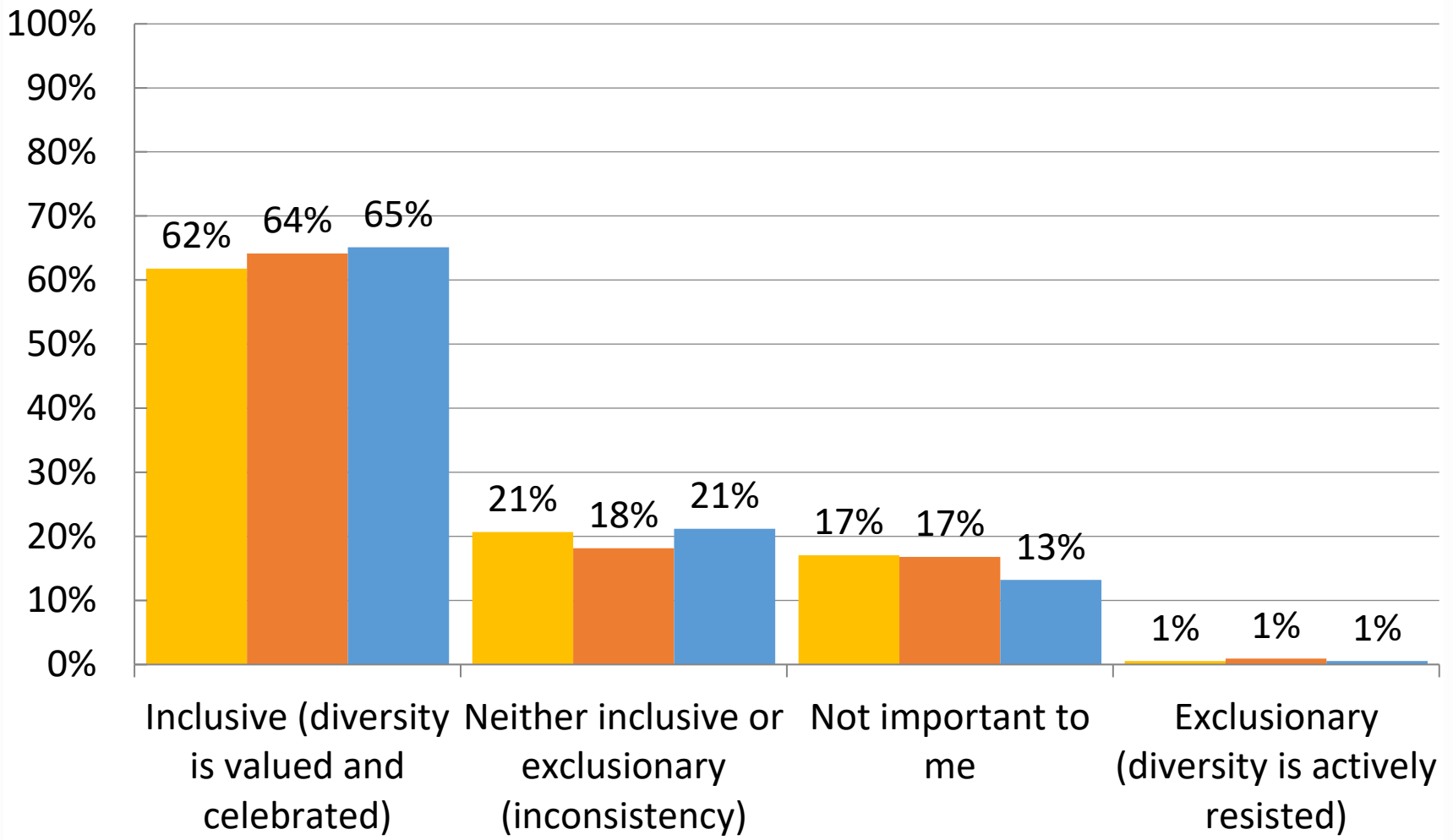
# Ratings of Campus Climate for Diversity

2018



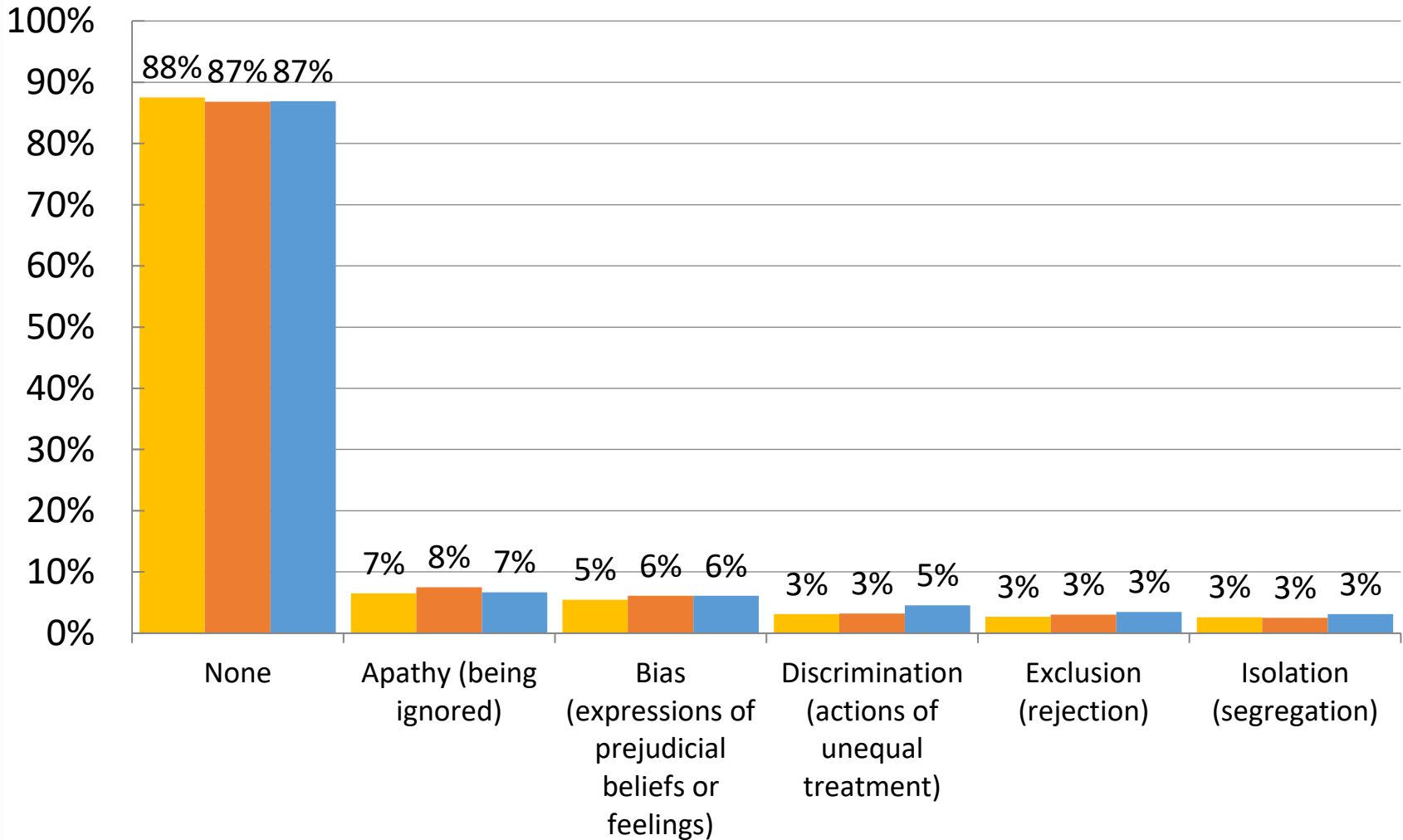
# General Climate for Inclusiveness

■ 2017 ■ 2018 ■ 2019



# Personal Experiences of Exclusion

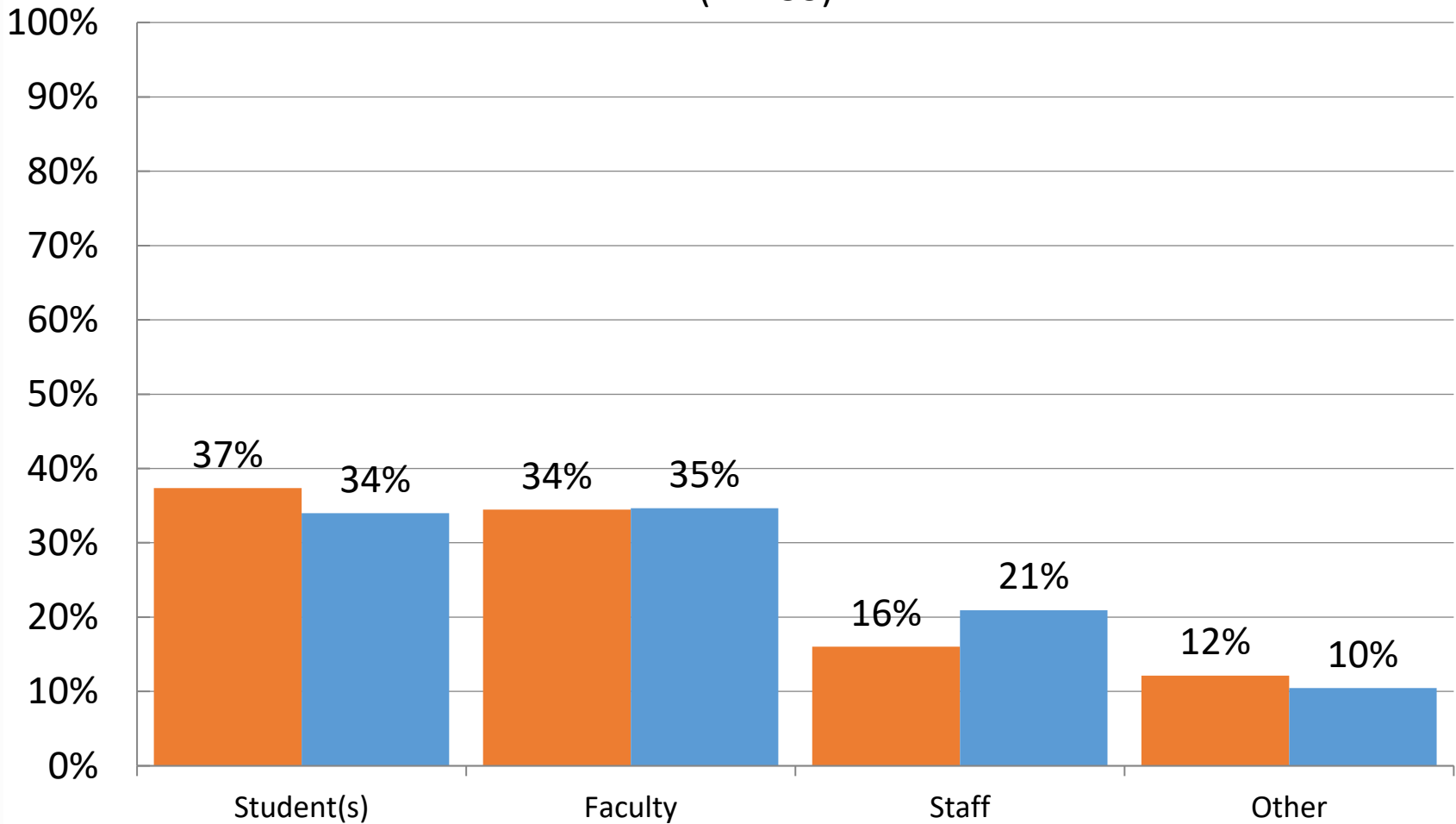
■ 2017 ■ 2018 ■ 2019



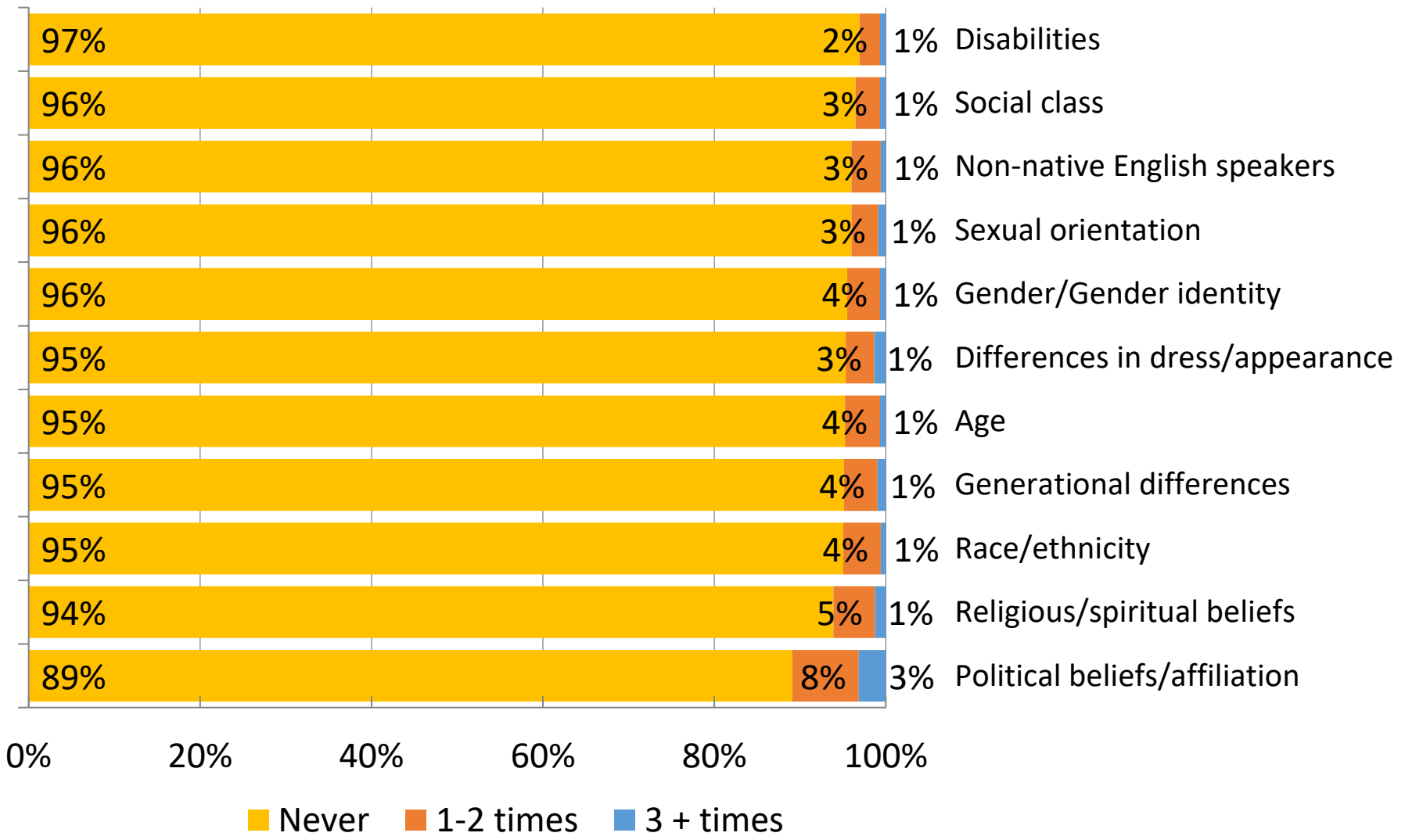
# By Whom Were You Excluded?

2018 2019

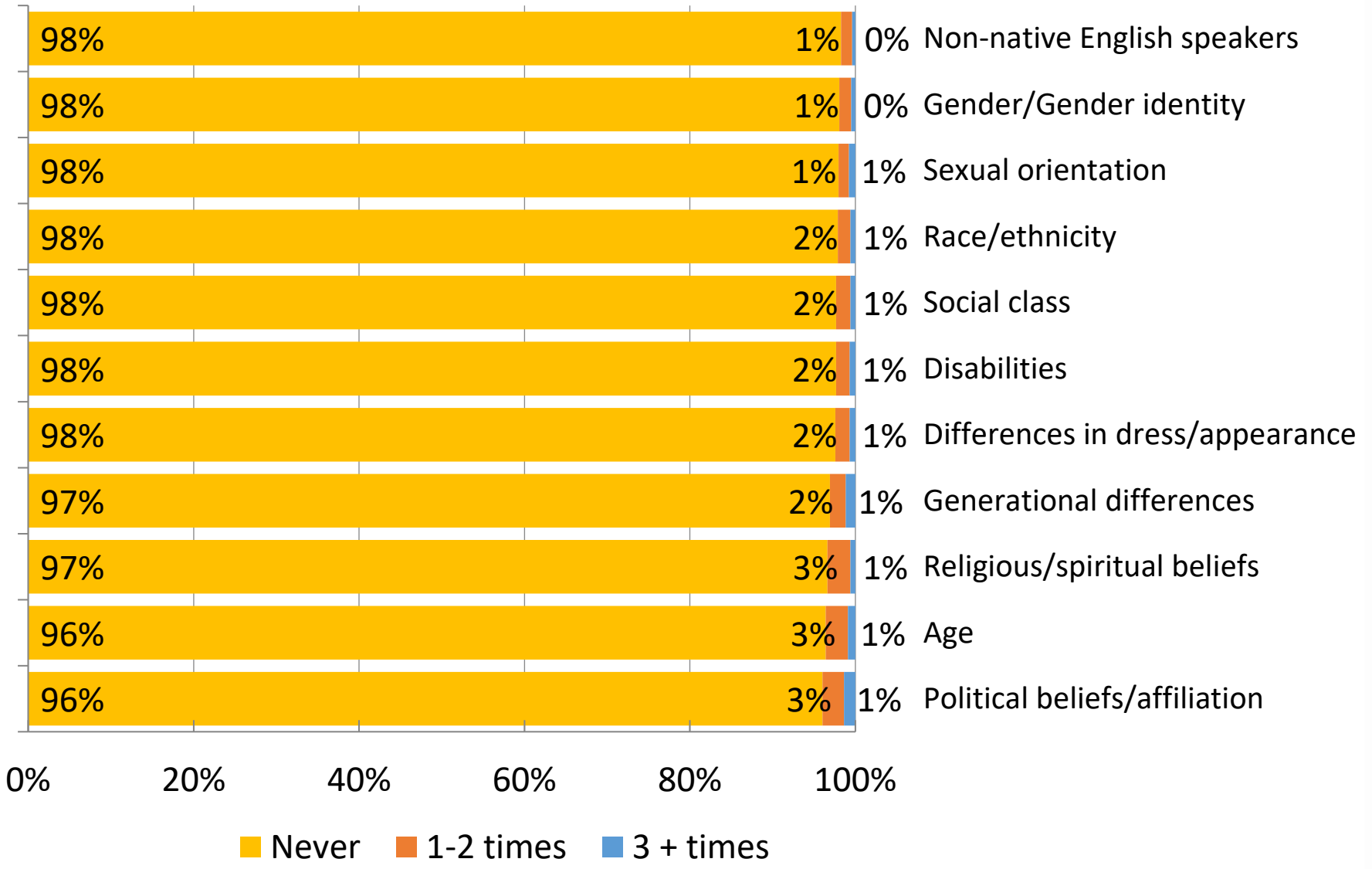
(N=153)



# Witnessed Insulting/Disparaging Remarks about:



# Included in incidents of Bias, Exclusion, and/or Discrimination Based on:

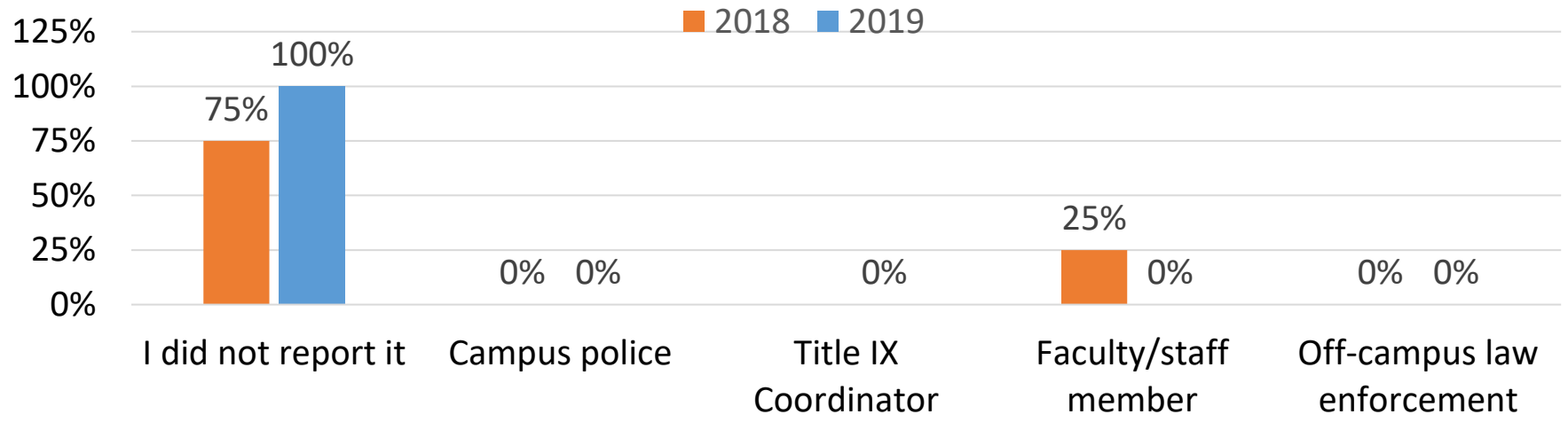




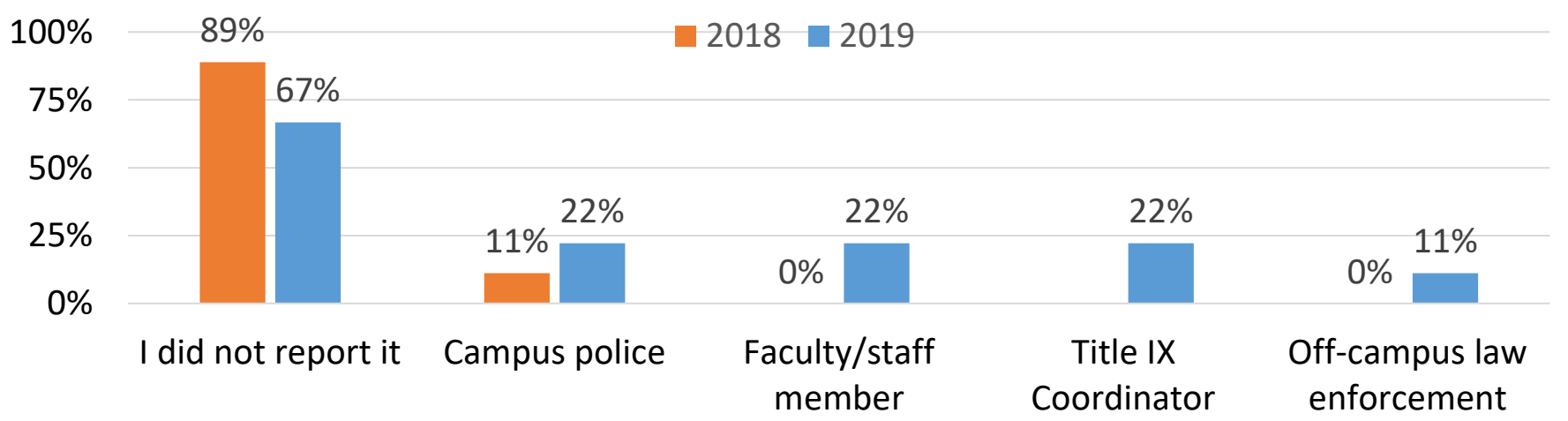
# Safety



## Sexual Assault Incident Reports (N=3)

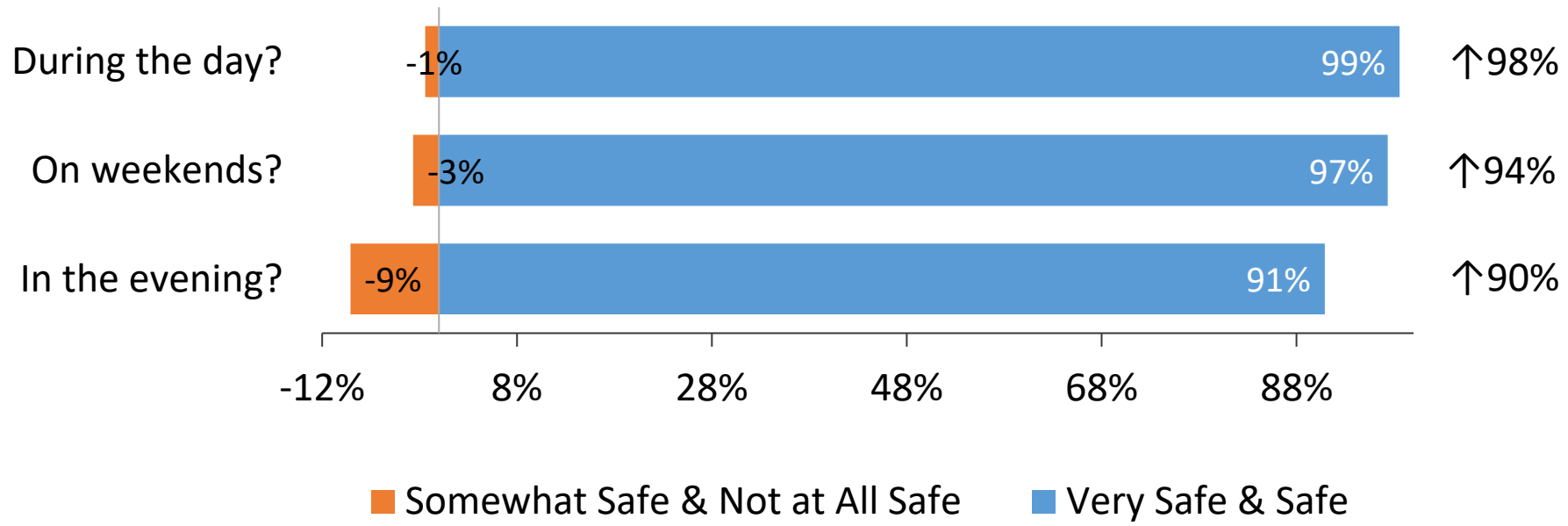


## Sexual Harassment Incident Reports (N=9)



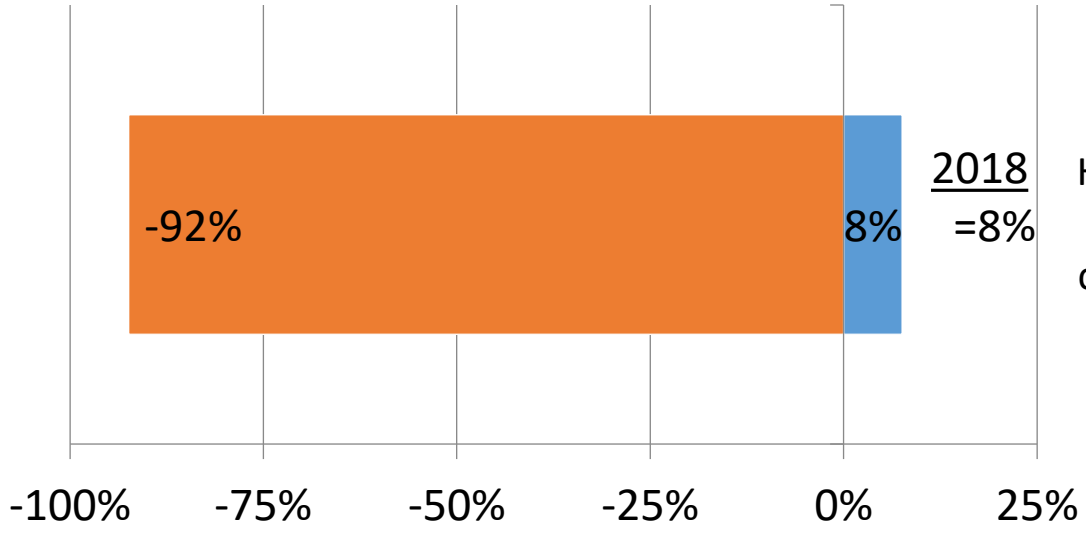
# How Safe Do You Feel on Campus?

2018



# Information about Students

# External Credentials



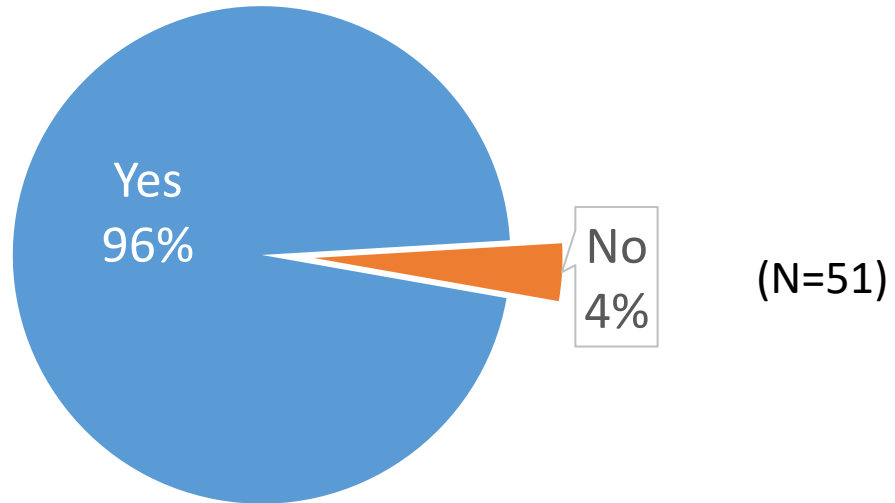
2018  
=8%

Have you earned any industry-recognized credentials besides LFCC's degrees and certificates while you are a student here?

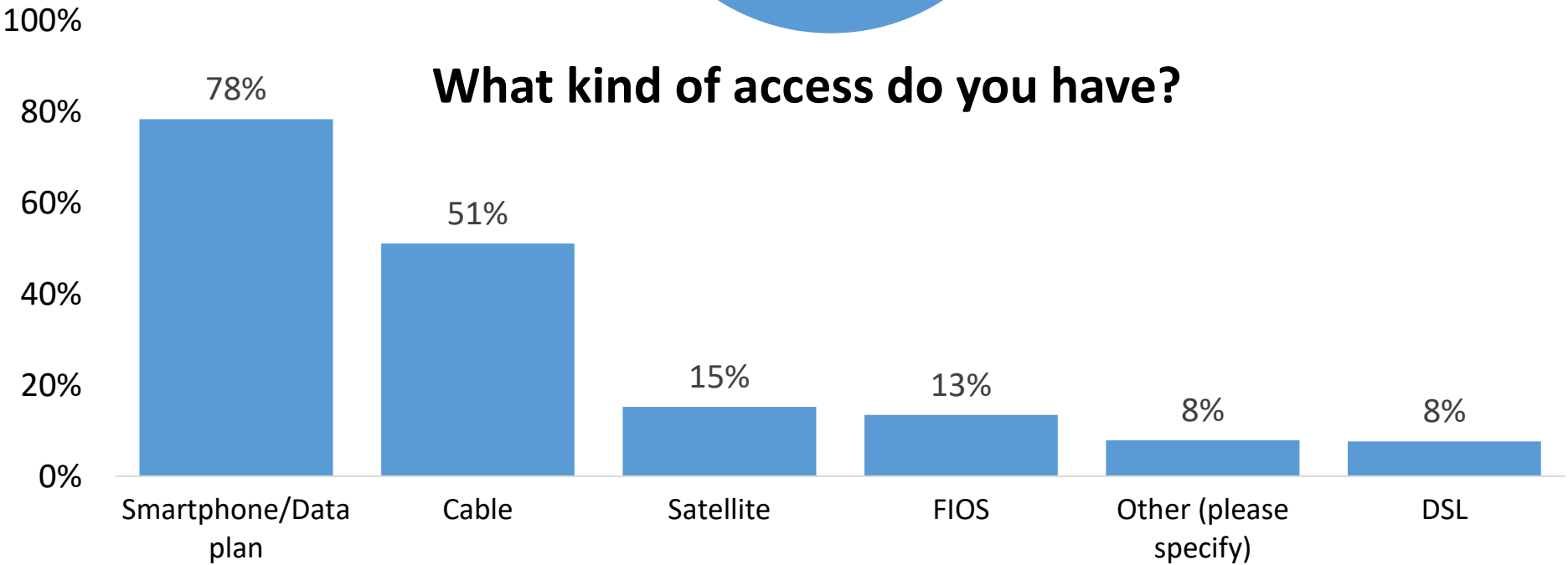
■ Yes     ■ No

## Do you have Internet access at home?

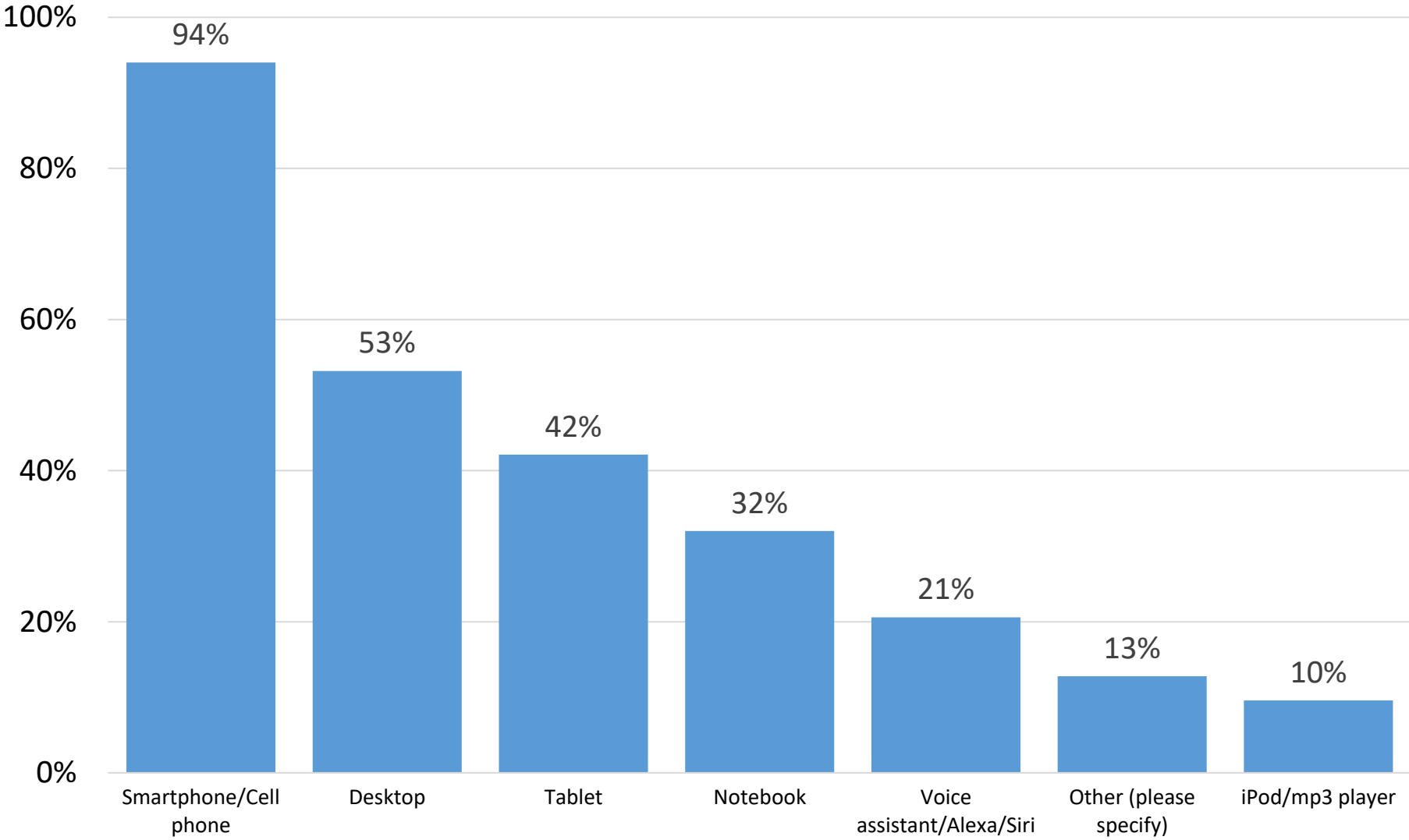
2018  
=97%



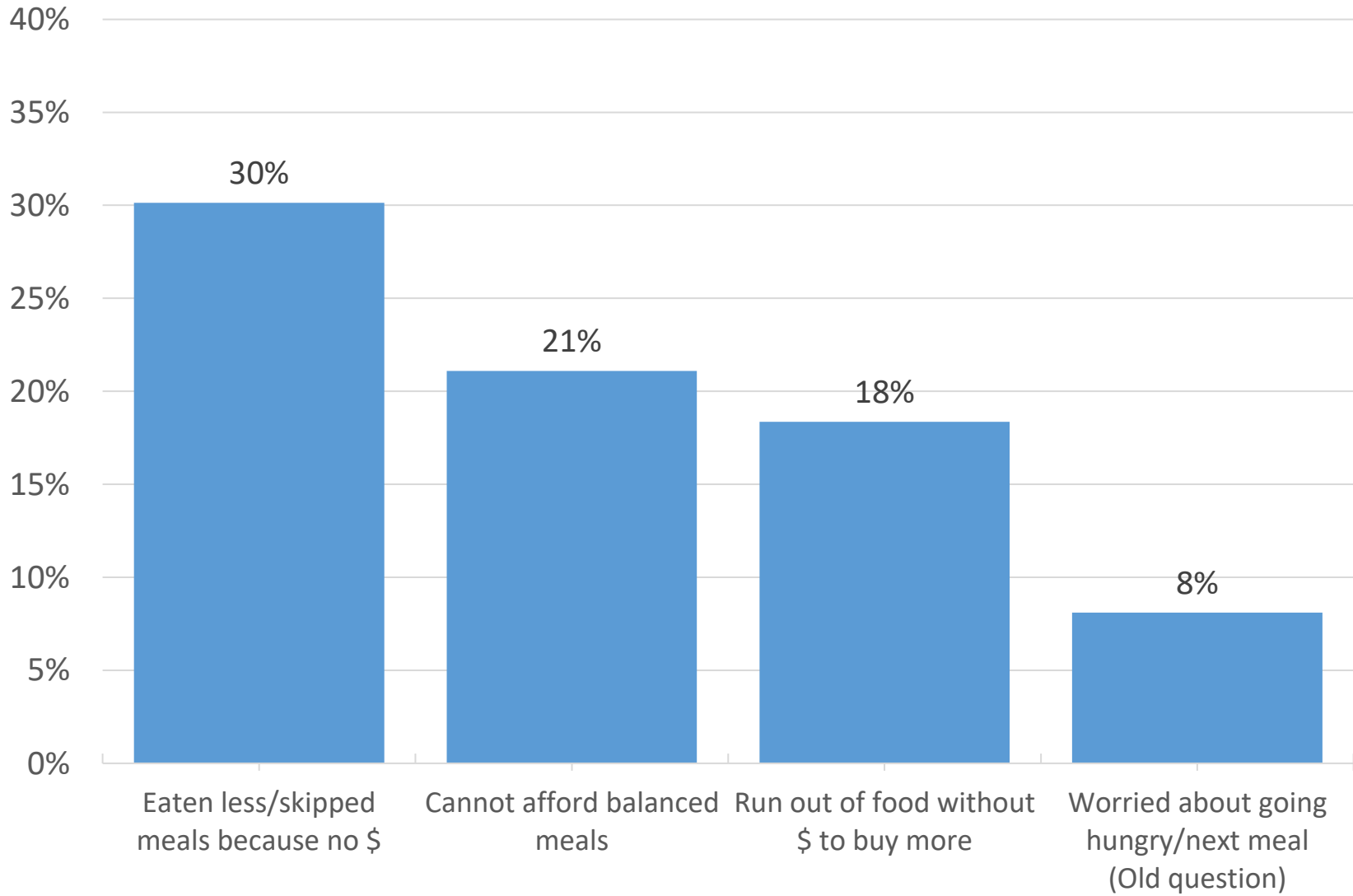
## What kind of access do you have?



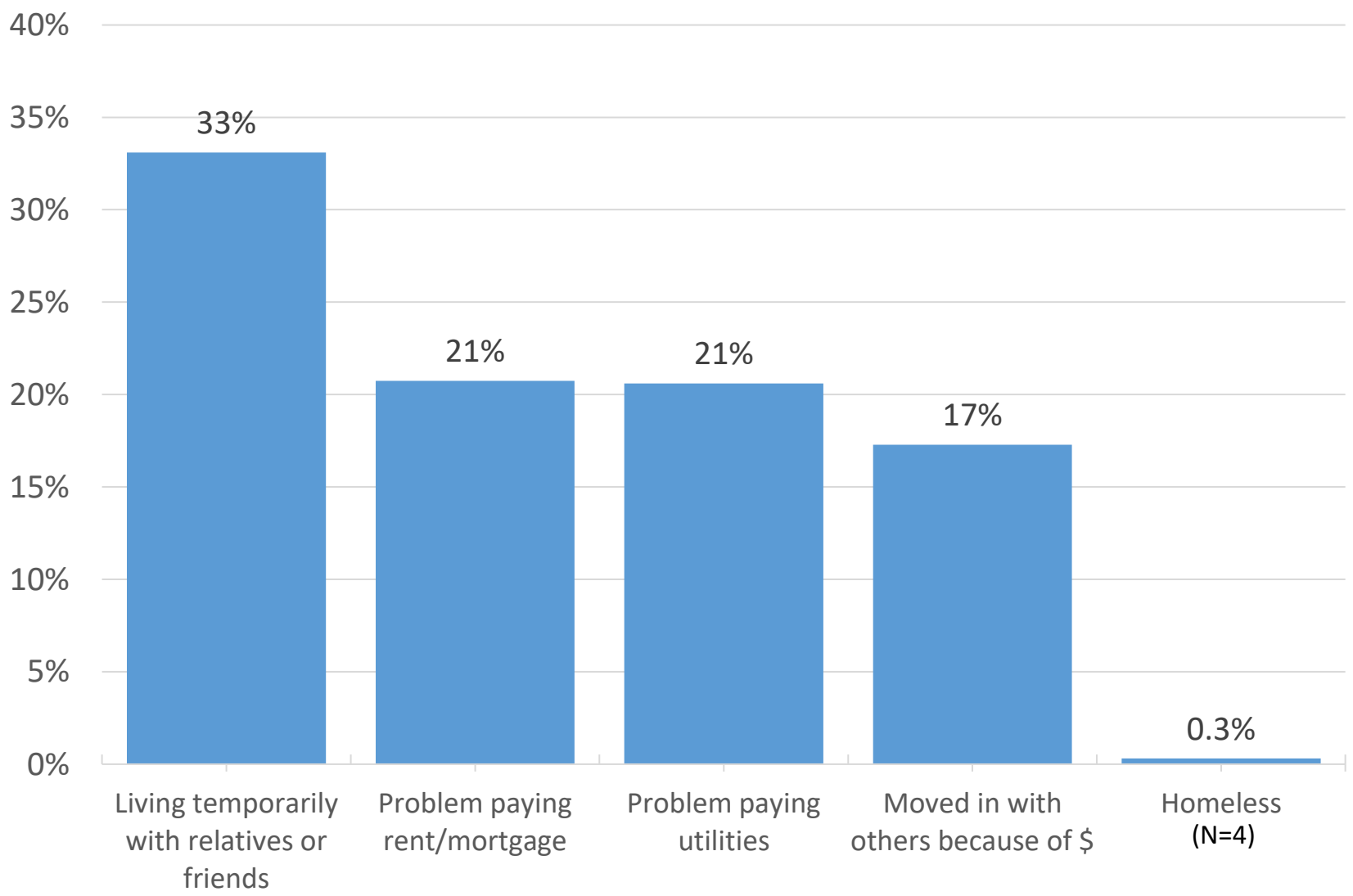
# What types of electronic comm. devices do you own?



# Food Insecurity

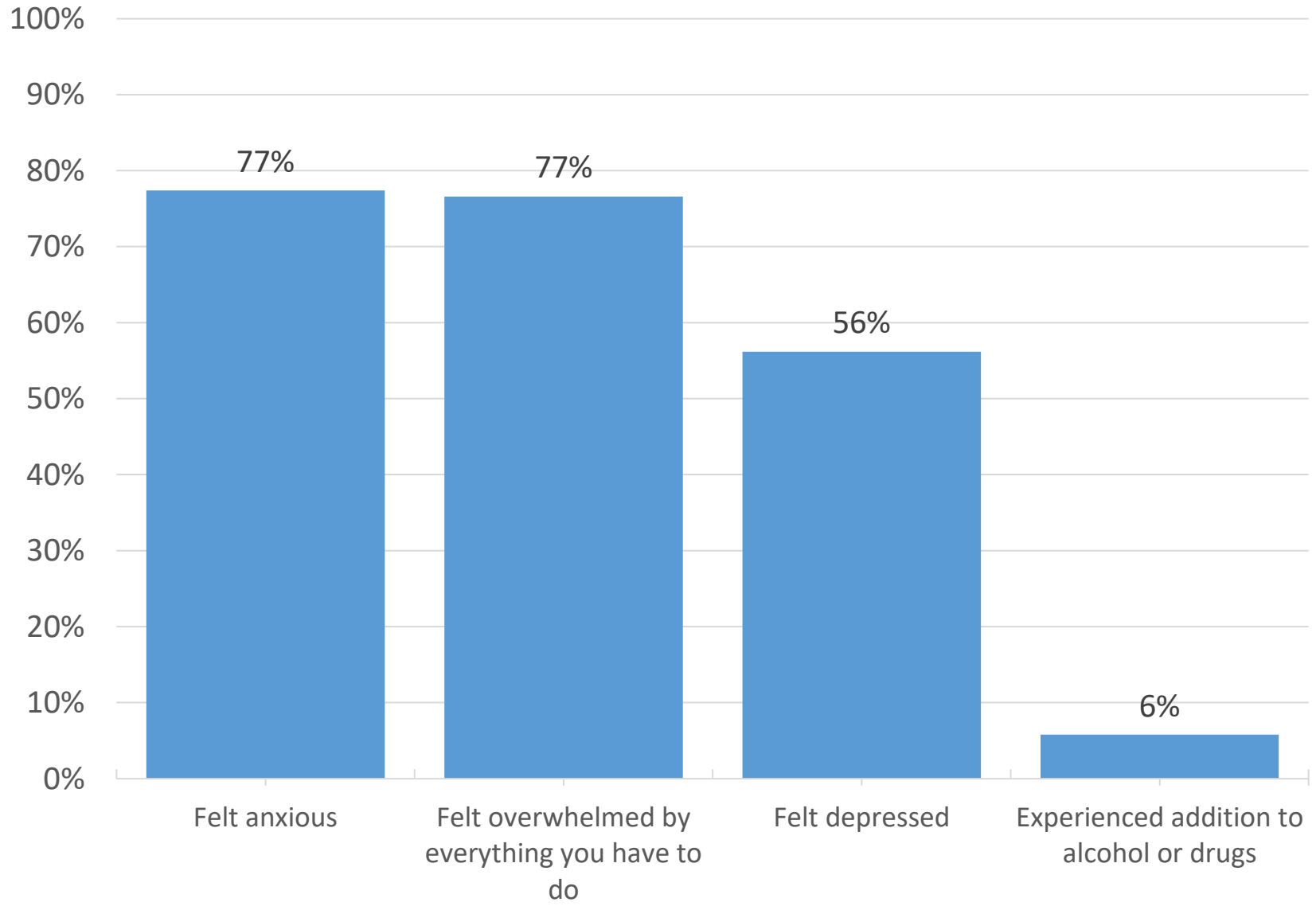


# Housing Insecurity



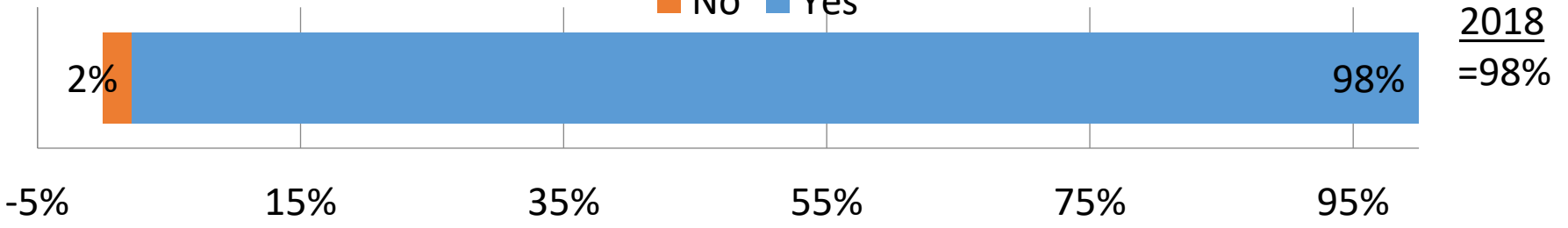


# Mental Health



# Would You Recommend LFCC to Others?

■ No ■ Yes



# Questions?

John Milam

[jmilam@lfcc.edu](mailto:jmilam@lfcc.edu)

*Thanks to RADS/Janet Ping for  
survey support*